



A NEW DAY

Jacksonville

2026-2027 SENIOR SERVICES

DIRECTORY



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American Board of
Internal Medicine and Nephrology

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159 N. 3rd St., Macclenny, FL 32063



www.firstcoastkidney.com



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From Top Left to Bottom Right:

Ahmed Alkaliby, MD, PhD; Gabrielle Turski, MD, PhD; Thalmon Campagnoli, MD; Nisarg Joshi, MD; Madeleine Yehia, MD; Abdallah Jeroudi, MD; Tomas Moreno, MD; Jessica McCluskey, MD; Kyle Fallgatter, MD; Luis León-Alvarado, MD; Thomas Barnard, MD; Matthew Cunningham, MD, FASRS; Jaya B. Kumar, MD, FASRS; Raul Moreno, MD; Elias Mavrofrides, MD; James Staman, MD; Jonathan Staman, MD; and Steven Houston, MD, FASRS.

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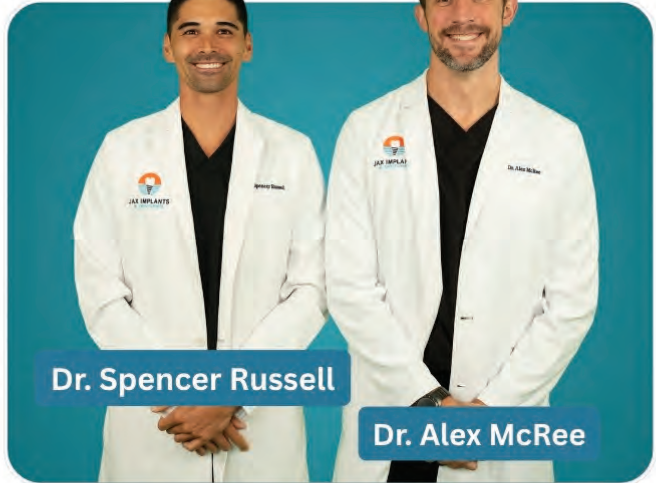
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Dr. Spencer Russell

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COMPLIMENTARY CONSULTATIONS



OFFICE OF THE MAYOR

DONNA DEEGAN
MAYOR

CITY HALL SUITE 400
117 W. DUVAL STREET
JACKSONVILLE, FL 32202

Dear Residents,

It is my pleasure to present the *2026-2027 Jacksonville Senior Services Directory*. This guide reflects our city's continued commitment to ensuring that older adults in Jacksonville have access to the resources, programs and services that support healthy, active and connected lives.

Our senior residents are an essential part of Jacksonville's story. Through your experience, service and leadership, you have helped shape the strength and character of our community. This directory is designed to make it easier to find the many programs, services and opportunities available throughout our community.

Within these pages, you will find information about programs and services designed to support independence, wellness and meaningful engagement. Whether you are looking for health and wellness resources, social and recreational activities, volunteer opportunities or supportive services, this directory can help guide you to the many offerings available throughout Jacksonville.

The City of Jacksonville remains committed to building a community where residents can age with dignity, safety and connection. Through the work of our Senior Services Division and the many community partners who serve alongside them, we continue to strengthen resources that help older adults remain active and supported.

I encourage you to explore this directory and share it with friends, neighbors and loved ones. By staying informed and connected, we help ensure Jacksonville continues to be a welcoming and supportive place for residents of every generation.

Thank you to the many individuals, organizations, and agencies whose dedication and collaboration made this directory possible. Your work helps ensure that Jacksonville's seniors remain valued, supported and empowered.

Sincerely,

A handwritten signature in blue ink that reads "Donna Deegan".

Donna Deegan
Mayor

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Photo courtesy of Jehanara Syed

City of Jacksonville
117 West Duval Street,
City Hall at St. James Building
Jacksonville, FL 32202

Division of Senior Services
117 West Duval Street, Suite 280
Jacksonville, FL 32202
Phone: 904-255-5400
www.coj.net/seniors • www.jaxseniors.net

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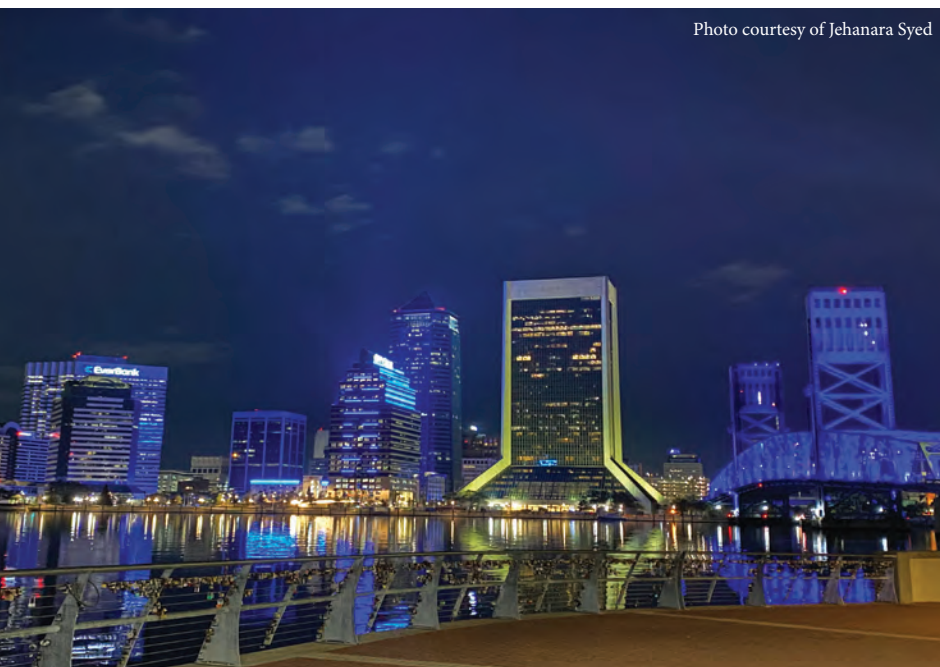
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From the Desk of

TOUREA B. ROBINSON:



Greetings!

On behalf of the City of Jacksonville's Division of Senior Services, it is my honor and privilege to present the *2026-2027 Jacksonville Senior Services Directory*. Whether you are a longtime Jacksonville resident, a family member supporting a loved one or a caregiver dedicated to the well-being of others, this directory was created with you in mind.

The Directory is more than a reference guide—it is a lifeline. From transportation and nutrition assistance to legal aid, healthcare resources, recreational activities and caregiver support, this directory puts the full spectrum of available services directly into your hands.

Far too often, valuable services go untapped simply because people are unaware they exist. Please do not let that be the case for you or someone you love. Share this directory with a neighbor, a friend or a family member who may benefit. Pass it along to a healthcare provider, a faith community or a social worker who serves older adults. The more our community uses and shares this resource, the greater the impact we can achieve together.

The impact of this directory is measured in the lives improved by its purpose. It is the senior who discovers a valuable program that keeps them nourished and independent. It is the caregiver who finds a respite service that offers them a moment of rest. It is the family that locates the right legal or financial assistance at just the right time. Every connection made through this directory represents a life touched, a burden eased and a community strengthened.

Our Division remains deeply committed to serving the seniors of Jacksonville with the dignity, respect and care they deserve. The production of this directory also reflects the commitment of the countless organizations and partners whose programs fill these pages. We are grateful for their dedication and proud to connect you with their services.

Jacksonville is a city that values and honors its older adults. You have built this community, and it is our privilege to serve you. Please use this directory, reach out to the resources available to you and know that you are never alone. Our doors—and these pages—are always open.

With warmth and respect,

A handwritten signature in black ink that reads "Tourea B. Robinson". The signature is fluid and cursive, with a large loop at the end.

Tourea B. Robinson
Chief of Senior Services

From the Desk of

STACY AMPARAN:



Dear Seniors,

The *Jacksonville Senior Services Directory* is a collaborative effort between the City of Jacksonville and Heritage Publishing, Inc. Each year, this directory is carefully prepared to provide helpful, relevant information and resources for the senior adults who enrich our community.

Inside, you will find a wide range of services, programs and opportunities designed to support your well-being, independence and continued engagement in the Jacksonville community. Our goal is to ensure you have easy access to resources that help you stay active, informed and connected.

We are excited about the many programs and events planned for the coming year. Through social, educational and wellness opportunities, we hope to encourage and support vibrant, active lifestyles for seniors across our city. We look forward to welcoming you at one—or many—of our upcoming events.

Thank you for being such an important and valued part of our community. It is our honor to serve you and to help make resources and opportunities readily available to support your continued health, independence and enjoyment of life in Jacksonville.

Sincerely,

Stacy Amparan
Senior Events Program Manager
City of Jacksonville
Senior Services Division
(904) 255-5408



CITY OF JACKSONVILLE RESOURCES

SENIOR SERVICES DIVISION, CITY OF JACKSONVILLE

Office: 904-255-5400

Transportation: 904-255-6828

Senior Services Division: 117 West Duval Street, Suite 280 - 32202

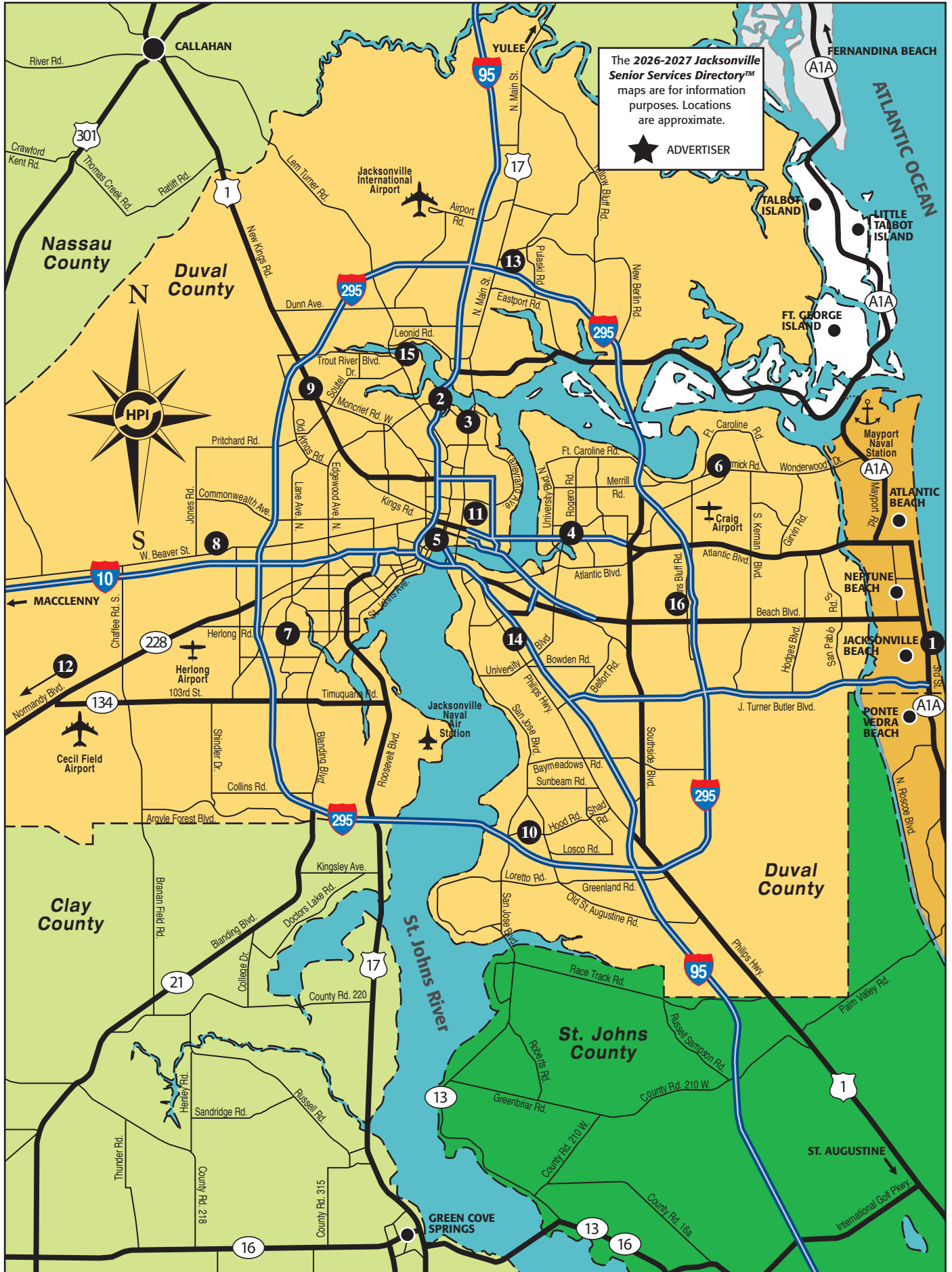
www.jaxseniors.net

Senior Center Services are for seniors 60 and over. Centers serve a daily breakfast and hot lunch. Provides a variety of services and activities that encourage and empower seniors to live active, independent lives through social, educational and wellness programs.

CITY OF JACKSONVILLE SENIOR CENTERS

Provides nutritious midday meals and many other services and activities for senior citizens (60+) at the following 16 senior activity centers Monday through Friday from 8 a.m. - 5 p.m. While there are no charges for many of the programs, nominal fees may be charged for some classes. Contact individual centers listed below to determine specific activities. Daily door-to-door transportation to and from centers is available by calling **904-255-6805**. Each Community & Senior Center listing is numbered and has a corresponding pinpoint on the map on page 9.

| | | | |
|----|--|---|---------------------|
| 1 | Bennie Furlong Beaches Senior Center | 281 19th Avenue South Jacksonville Beach, FL 32250 | 904-255-6730 |
| 2 | Carvill Park Senior Center | 1302 Carvill Avenue - 32208 | 904-255-6650 |
| 3 | Charlie T. Joseph Senior Center | 6943 Buffalo Avenue - 32208 | 904-255-6822 |
| 4 | Frances Padgett Arlington Senior Center | 1078 Rogero Road - 32211 | 904-255-6733 |
| 5 | J.S. Johnson Senior Center | 1112 Jackson Street - 32204 | 904-255-6755 |
| 6 | Jim Fortuna Senior Center | 11751 McCormick Road - 32225 | 904-255-6844 |
| 7 | Lane Wiley Senior Center | 6710 Wiley Road - 32210 | 904-255-6644 |
| 8 | Leroy D. Clemons Senior Center | 55 North Jackson Avenue - 32220 | 904-255-6737 |
| 9 | Lincoln Villa Senior Center | 7866 New Kings Road - 32219 | 904-255-6811 |
| 10 | Mandarin Senior Center | 3848 Hartley Road - 32257 | 904-255-6750 |
| 11 | Mary L. Singleton Senior Center | 150 East 1st Street - 32206 | 904-255-6666 |



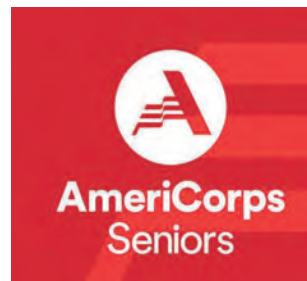
| | | | |
|----|-----------------------------------|-----------------------------------|---------------------|
| 12 | Maxville Senior Center | 18065 Pennsylvania Avenue - 32234 | 904-255-6744 |
| 13 | Oceanway Senior Center | 12215 Sago Avenue - 32218 | 904-255-6855 |
| 14 | Pine Forest Senior Center | 4035 Grant Road - 32207 | 904-255-6230 |
| 15 | Riverview Senior Center | 9620 Water Street - 32208 | 904-255-6797 |
| 16 | Southside Community Center | 10080 Beach Boulevard - 32246 | 904-255-6940 |

JACKSONVILLE CITY COUNCIL MEMBERS

117 West Duval Street,
Suite 425 - 32202
www.jacksonville.gov/city-council

904-255-5200
TTY: 904-255-5223
Fax: 904-255-5230

| COUNCIL DISTRICTS | PHONE | COUNCIL DISTRICTS | PHONE |
|--------------------------------|--------------|---------------------------------|--------------|
| Office of Council District # 1 | 904-255-5201 | Office of Council District # 8 | 904-255-5208 |
| Office of Council District # 2 | 904-255-5202 | Office of Council District # 9 | 904-255-5209 |
| Office of Council District # 3 | 904-255-5203 | Office of Council District # 10 | 904-255-5210 |
| Office of Council District # 4 | 904-255-5204 | Office of Council District # 11 | 904-255-5211 |
| Office of Council District # 5 | 904-255-5205 | Office of Council District # 12 | 904-255-5212 |
| Office of Council District # 6 | 904-255-5206 | Office of Council District # 13 | 904-255-5213 |
| Office of Council District # 7 | 904-255-5207 | Office of Council District # 14 | 904-255-5214 |
| COUNCIL AT-LARGE GROUPS | | PHONE | |
| Office of At-Large Group # 1 | | 904-255-5215 | |
| Office of At-Large Group # 2 | | 904-255-5216 | |
| Office of At-Large Group # 3 | | 904-255-5217 | |
| Office of At-Large Group # 4 | | 904-255-5218 | |
| Office of At-Large Group # 5 | | 904-255-5219 | |



FOSTER GRANDPARENT PROGRAM

Share Today. Shape Tomorrow.

Make a Difference in Your Community Today!

About Us

The Foster Grandparent volunteers help students in literacy and math. The Foster Grandparent Program connects role models like you with students with exceptional needs. We empower Americans over the age of 55 to serve their communities.

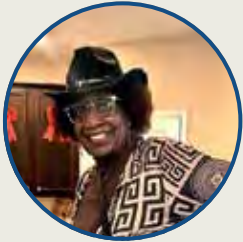
When you become a Foster Grandparent Program volunteer you:

- Choose your own work schedule from 15 to 30 hours a week
- Receive a non-taxable hourly stipend plus mileage to help cover costs for income eligible volunteers
- Help students who need assistance with literacy and math
- Mentor, tutor and nurture children

**PLEASE CONTACT THE FOSTER GRANDPARENT PROGRAM
AT 904-255-6660 FOR MORE INFORMATION**

We're proud to recognize a few individuals within our Senior Centers.

These seniors bring their positive attitude, dedication and kindness to our centers every day.



Name: Florence Alexander
Senior Center: Riverview
Quote: "I will trust in the Almighty who holds me and will never let go. Won't He do it."



Name: Christine Sartor
Senior Center: Francis Padgett (Arlington)
Fun Fact: She is the Vice Chairman of the Site Council and has been married for 52 years.



Name: Debra Lussi
Senior Center: Mary Singleton
Fun Fact: She is a very dedicated member of the center, always ready to jump in and help.



Name: Thelma Nesmith
Senior Center: Lincoln Villa
Quote: "The Lord is my shepherd, and I don't want for anything."



Name: James Crider
Senior Center: Mandarin
Fun Fact: Served in the Navy during WWII, the Korean War and the Vietnamese War.



Name: Rahera Barney
Senior Center: Jim Fortuna
Fun Fact: "Ray" resides in Tahiti for half the year, where she is originally from.



Name: George Cooper
Senior Center: Charlie Joseph
Fun Fact: He is the lead security officer for the Jacksonville Jaguars and has worked at 11 Super Bowls.





Name: Ed Livingston

Senior Center: J.S. Johnson

Fun Fact: He is the previous Site Council President and enjoys helping around the center.



Name: Mary Wiggins-Fulwood

Senior Center: Lane Wiley

Quote: "Love and live life. Enjoy yourself, and help others."



Name: Stephanie Davis

Senior Center: Oceanway

Fun Fact: She takes her parrots around town to educate others about her birds.



Name: Eva Pullen

Senior Center: Leroy Clemons

Fun Fact: She was raised on a farm in Coffee County, Ga. and loves puzzles and sudoku.



Name: Doris Fuller

Senior Center: Carvill

Fun Fact: She is the Site Council Treasurer, a Certified Grief Counselor and mother of three.



Name: Wanda Landrove

Senior Center: Southside

Fun Fact: She has been a member since 2023 and leads the vibrant puzzle group.



Name: Joan Taylor

Senior Center: Bennie Furlong

Fun Fact: She is 101 years old and leads an exercise class twice a week. Her quote: "Keep Moving."



Name: Ola "Ms. Pearly" Pearl Ellis

Senior Center: Pine Forest

Fun Fact: At the age of 97, she is a proud member of the Pine Forest Queens Club.





A NEW DAY.

SENIOR SERVICES DIVISION SPECIAL EVENTS CALENDAR

2



WALK FOR SENIOR WELLNESS
FRIDAY, MARCH 20TH



FISH-A-THON
FRIDAY, APRIL 3RD



BASH AT THE BALL FIELD
WEDNESDAY, MAY 6TH



BI-ANNUAL SENIOR EXPO
WEDNESDAY, MAY 20TH &
THURSDAY, MAY 21ST



SENIOR PROM
FRIDAY, AUGUST 7TH



SENIOR GAMES
SATURDAY, SEPT. 12TH - FRIDAY, SEPT. 18TH



BI-ANNUAL SENIOR EXPO
WEDNESDAY, NOV. 4TH &
THURSDAY, NOV. 5TH



HOLIDAY FESTIVAL
SATURDAY, DECEMBER 5TH

0

2

6

Events are for Duval County residents aged 60 and older (Senior Games aged 50 and older)
FOR MORE INFORMATION ABOUT SENIOR EVENTS, VOLUNTEERING,
OR SPONSORSHIP OPPORTUNITIES, PLEASE CALL THE SENIOR EVENTS HOTLINE AT (904) 255-5667,
EMAIL STACYS@COJ.NET OR VISIT OUR WEBSITE AT WWW.JACKSONVILLE.GOV/SENIORSERVICES

DISCLAIMER: ALL DATES AND LOCATIONS SUBJECT TO CHANGE OR
CANCELLATION WITHOUT NOTICE

SENIOR EVENTS

904-255-5667 | Fax: 904-255-5415

Provides a variety of recreational, social and cultural activities for seniors 60 and over, including:

- **Bash at the Ball Field**

This event offers seniors the opportunity to enjoy a Jumbo Shrimp minor league baseball game while cheering along with other seniors.

- **Fish-a-Thon**

Fishing Competition and Fish Fry at Hanna Park in the spring with trophies for the Most, the Largest, the Smallest, the Ugliest and the Prettiest Fish.

- **Holiday Festival**

Dancing, dining and entertainment at the Holiday Festival allows seniors to celebrate the holidays in style in early December.

- **Jacksonville Senior Services Directory™**

Provides comprehensive listings of services, programs and activities for seniors and their families in Jacksonville. Available at all senior centers, public libraries and City Hall, in the St. James Building.

- **Senior Expo**

Two days devoted to sharing programs, resources and services available for Jacksonville's senior citizens to maintain and enhance their independence and quality of life. The expo is held annually in the spring and fall.

- **Senior Games**

Competitions in various athletic events and games are offered to encourage and promote a healthy lifestyle for seniors 50+. The event is a qualifier for state and national Senior Games and held annually in the fall.



Senior Games, photo courtesy of City of Jacksonville



Senior Games, photo courtesy of City of Jacksonville



Photo courtesy of City of Jacksonville



Senior Prom, photo courtesy of City of Jacksonville

- **Senior Prom**


Join us for dinner, a night of music, dancing and door prizes, and the crowning of the Prom King and Queen. Held in the summer.

- **Walk for Senior Wellness**

The 1-mile walk, held each spring, begins and ends at a City of Jacksonville park and promotes wellness for seniors.

Find Us on Social Media

 Facebook.com/jaxseniors

 Instagram: @JaxSeniors

 X: @COJSeniors

 www.jaxseniors.net



Council on Elder Affairs

Mission: The Council on Elder Affairs is established to serve as an advocate for the older adults in the City, to the governmental agencies responsible for the various plans and programs designed to help older adults. To assist in the implementation of plans and programs selected by regional organizations, as they relate to the City and its older adults. To designate priorities among programs developed in the City by public, nonprofit and private providers concerning the older adults.

Members: The Council on Elder Affairs is a countywide body representative of all of the older adults of Duval County. This Council consists of 19 members, five appointed by the mayor and one appointed by each of the 14 district City Council members. Members must be at least 55 years old and cannot be employed by any government entity or a provider of services to the older adults.

(904) 255-5400

City Hall at St. James

117 West Duval St., Suite 280

Jacksonville, FL 32202

SENIOR CENTERS



Photo courtesy of City of Jacksonville

FOSTER GRANDPARENT PROGRAM

Provides tax-free hourly stipends to seniors aged 60 years and over who are qualified to work with special needs children in a wide range of assignments. For more information, call **904-255-6660**.

HOMEMAKING SERVICES

Provides light housekeeping services to seniors aged 60 and over who live alone or with an elderly spouse and have a qualifying medical condition. For more information, call **904-255-6677**.



Photo courtesy of City of Jacksonville

INDEPENDENT LIVING PROGRAM

Provides in-home temporary respite care for primary caregivers of homebound, frail elderly citizens aged 60 and over with low and moderate income. It also operates RELIEF (Respite for the Elderly Living in Everyday Families). For more information, call **904-255-6686**.

SENIOR COMPANION PROGRAM

Provides assistance to frail seniors and other adults to maintain independence in their own homes. Assist with daily living tasks, such as grocery shopping and bill paying; provide friendship and companionship; alert doctors and family members to potential problems and provide respite to family caregivers. Provides tax free hourly stipends to volunteers 55 years of age or over. For more information, call **904-255-6684**.

SPECIAL EVENTS FOR SENIORS

Provides seniors events that are intellectually, physically and socially stimulating and relevant to seniors aged 55 and over. For more information, call **904-255-5667** or visit www.Jaxseniors.net.

SOCIAL SERVICES

CITY OF JACKSONVILLE, SOCIAL SERVICES DIVISION, PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT

904-255-3333 | 904-255-2469 - Appointment Line | Fax: 904-255-3361



Photo courtesy of City of Jacksonville

Emergency Assistance Program

The Social Services Division provides an Emergency Assistance Program to serve eligible households and individuals who are facing financial difficulties due to an unexpected emergency. The program provides temporary financial assistance to prevent eviction for non-payment of rent/mortgage or interruption of utilities. Specific guidelines and policies are used to determine eligibility, level of financial assistance and other needed resources. Rent, mortgage and utility payments are made directly to the supplier in an amount and for a period of time specified by policy. On

a daily basis, trained staff is available to provide temporary financial intervention and basic case management services in order to stabilize the household's overall well-being. Additionally, participation in a two-hour budgeting and money management workshop is an integral part of the financial intervention and case plan.

How to Access the Program:

Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.
904-255-2469 -

Appointment Line

Appointments are given on a "first caller, first service" basis for the next business day. Due to the high volume of calls, appointments fill quickly. Individuals with court-ordered eviction notices are given priority and should telephone **904-255-3329** for immediate assistance.

Available Services

- Temporary financial assistance with rent, mortgage and/or utility needs.
- Wintertime heating and fuel oil assistance for eligible elderly individuals, age 64 and older, and disabled adults.

- Temporary financial assistance and coordinated case management for eligible individuals living with HIV/AIDS.
- Provides Indigent Burial and Cremation. For information about eligibility, please contact Eternity Funeral Homes and Crematory at **904-348-5579** or Paulete Mitchel at **904-255-3340**.
- Other resources may be explored to help address the needs of the household. As a result, applicants will be asked to sign a release form for the purpose of sharing information with other agencies that provide services.

Qualifying for Financial Assistance

- You must be a Duval County resident.
- Your household income must not exceed 150 percent of the federal poverty level.
- You must be in a documentable crisis situation.
- You must have an eviction, foreclosure, shut-off notice or loss of utility service.
- You must meet the established eligibility guidelines and provide proof of eligibility.
- You must not have received financial assistance from our program within the past 30 months.
- You must have had the capacity to meet basic needs before suffering the current financial hardship.

- You must provide a picture ID for the applying client and all adults in the household.
- You must provide Social Security documentation for all household members.
- You must provide proof of all household income and resources for the past 45 days.
- You must provide a lease agreement and copy of eviction notice.

For information call:

Georgianne Taylor, Program Manager

Social Services Division

904-255-3327

Fax: 904-255-3361

Email: gtaylor@coj.net



Photo courtesy of City of Jacksonville

RYAN WHITE (HIV/AIDS) PROGRAM

904-255-3342

Fax: 904-255-3362

Have you been tested for HIV? The Social Services Division manages the federally funded Ryan White HIV/AIDS Treatment Extension Act Program for the Jacksonville Metropolitan Area. Funding is provided to community-based

agencies and public health departments for health and support services for persons living with HIV and AIDS, including seniors. Those services include:

- Confidential and anonymous HIV counseling and testing
- Outpatient medical care
- Pharmaceutical assistance
- Dental care
- Mental health counseling
- Substance abuse treatment
- Case management
- Health insurance premium assistance
- Legal services

For information call:

Sandy Arts at 904-255-3342

Email: sarts@coj.net

VICTIM SERVICES CENTER

904-255-3388

Fax: 904-255-3387

The Social Services Division's Victim Services Center offers comprehensive case management, referral and victim advocacy services for victims/survivors of crime. The services are structured to help reduce trauma associated with crime victimization by providing crisis intervention, stabilization and recovery services. All of the services are provided at no cost to victims and their significant others. The Victim Services Center works closely with the Mayor's Victims Assistance Advisory Council (VAAC)

to ensure close collaboration with community agencies and service providers in an effort to improve the rights of crime victims. The Victim Services Center provides the following specialized programs and services:

- Violent/Property Crime Advocacy services
- Victim Rights information and referral
- Crisis Intervention and needs assessment
- Help with completion and filing of claims for Florida Victim Compensation benefits and follow-up
- Mobile Outreach services to Elderly, Disabled and Veteran victims/survivors
- Intimate Violence Enhanced Services Team (INVEST) for victims of domestic violence
- On-scene Hospital Program
- Victim Assistance Fund provides limited financial assistance with rent, prescriptions, utilities, auto theft/towing
- Community Education and awareness
- Criminal Justice support

For information call:

Charnetta Dawston, Program Manager Social Services Division

403 West 10th Street - 32206

904-255-3388

Email: charnettad@coj.net

CITY OF JACKSONVILLE CUSTOMER SERVICE CENTER

904-630-CITY (2489) | 904-255-8008 TTY

Other Ways to Access City Services and Information:

Mobile App: MyJax | **Email:** 630CITY@coj.net

Write: 214 North Hogan Street, 1st Floor, Jacksonville, FL 32202

JACKSONVILLE HOUSING AUTHORITY

904-630-3810 | <https://jaxha.org>

JHA provides services such as housing assistance, including Section 8 and Public Housing.

JHA is dedicated to creating and sustaining healthy communities that promote individual responsibility, economic growth, human dignity and hope for the future.

NEIGHBORHOODS

Animal Intake Hours:

Tuesday - Friday 8 a.m. - 12 p.m.

Jacksonville's Animal Care and Protective Services (ACPS) provides animal control to the citizens in Jacksonville by fair enforcement and community education.



Photo courtesy of Stock Images



Photo courtesy of Stock Images

HOUSING AND COMMUNITY DEVELOPMENT

214 North Hogan Street, 3rd Floor - 32202
904-255-8200

www.jacksonville.gov/departments/neighborhoods/housing-and-community-development/housing-services

Joshua Hicks, Affordable Housing Coordinator
904-255-8275

The Affordable Housing Team is responsible for the administration of the Emergency Solutions Grant (ESG), HOME Investment Partnership Program (HOME), Housing Opportunities for Persons With AIDS (HOPWA) Programs, State Housing Initiatives Program (SHIP) and the Neighborhood Stabilization Program (NSP), which assists in the redevelopment of abandoned and foreclosed properties for affordable housing initiatives.

ANIMAL CARE AND PROTECTIVE SERVICES

2020 Forest Street - 32204
904-630-CITY (904-630-2489)

Hours of Operation:

Tuesday - Friday 12 p.m. - 7 p.m.
Saturday 10 a.m. - 6 p.m.

NEIGHBORHOODS DEPARTMENT, DIRECTOR'S OFFICE, OFFICE OF CONSUMER AFFAIRS

Jimmy Carter, Manager

904-255-7198

Email:

ConsumerAffairs@coj.net

The Office of Consumer Affairs operates under the provisions legislated in the City of Jacksonville Municipal Code Ordinances listed: Miscellaneous Business Sec. 250, Deceptive Trade Practices Sec. 696, Solicitation in the Right of Way - Sec. 804.806 and Sec. 150.413 - Human Trafficking Public Awareness. The Office investigates, mediates consumer complaints, issues permits for various parts of Sec. 250 and Sec. 804.8w06 and is regulated and enforced through Sec. 609 through verbal/written warnings and paying citations. The Office also provides outreach consumer awareness services throughout the community.



Photo courtesy of Stock Images

PARKS & RECREATION

PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT

www.jaxparks.com

Jacksonville has the largest park system in North America, maintaining over 400 public and recreational spaces. At Jacksonville's parks, you can enjoy a wide range of exciting and engaging experiences. There are traditional neighborhood and regional parks, as well as 22 Community Centers conveniently located throughout the city. Come make some memories here!

CITY OF JACKSONVILLE, DUVAL COUNTY EXTENSION SERVICE

1010 McDuff Avenue North - 32254

904-255-7450

<https://sfyl.ifas.ufl.edu/duval/>

Provides informational and educational programs in food preparation, nutrition, and agricultural and urban gardening.

CITY OF JACKSONVILLE JAXPARKS

214 North Hogan Street, 4th Floor - 32202

904-255-7919

www.jaxparks.com

The Department of Parks, Recreation and Community Services serves populations of all ages through recreational activities and programs, conservation and marine resources, senior services, social services, disabled services and agricultural education.

CITY OF JACKSONVILLE MARINE AND NATURAL RESOURCES DIVISION

904-255-7919

www.jaxparks.com

Outdoor activities, environmental education, exploration and relaxation ... it is all a part of the offerings through JaxParks' division of Marine and Natural Resources. Along with extensive preservation properties, the division also manages the city's numerous boat ramps, kayak launch sites and fishing spots, providing opportunities for water access to the city's beautiful St. Johns River and its tributaries.

CITY OF JACKSONVILLE AQUATICS OFFICE

4012 University Boulevard North - 32277

904-744-5557

www.jaxparks.com

JaxParks manages 34 outdoor swimming pools along with the Cecil Aquatic Center, an indoor facility consisting of an Olympic-size pool and smaller exercise and training pools. Swim lessons, aqua fitness classes, open swim and more are available to all Jacksonville residents. Outdoor pools are open Memorial Day through Labor Day. The Cecil Aquatic Center is open year-round.

Cecil Aquatic Center

904-255-4272

JAXPARKS COMMUNITY CENTERS

Staffed Community Centers and Gymnasiums

www.jaxparks.com

JaxParks manages 22 community centers where residents of all ages can enjoy a diverse range of recreational, educational and cultural activities.

| | | |
|---|--|--|
| Balis Community Center | 1513 LaSalle Street - 32207 | 904-255-6633 |
| Bethesda Center and Park | 10790 Key Haven Boulevard - 32218 | 904-255-6695 |
| Blue Cypress Community Center | 4012 University Boulevard - 32277 | 904-255-6780 |
| Cecil Community Center | 13611 Normandy Boulevard - 32221 | 904-255-4271 |
| Cecil Gym and Fitness Center | 13531 Lake Newman Street - 32221 | 904-255-4266 |
| Charles Clark Community Center | 8792 Sibbald Road (rentals only) - 32208 | 904-255-6895 |
| Clanzel T. Brown Community Center and Park | 4545 Moncrief Road - 32209 | 904-765-5282 |
| Cuba Hunter Community Center, Gymnasium and Park | 3620 Bedford Road - 32207 | 904-255-6690 |
| Dinsmore Community Center | 7126 Civic Club Drive - 32219 | 904-255-6884 |
| Emmett Reed Community Center, Gymnasium and Park | 1093 West Sixth Street - 32209 | 904-255-6920 |
| Girts Creek Center and Lew Brantley Park | 8435 118th Street - 32244 | 904-255-6880 904-255-6660 |

| | | |
|---|------------------------------------|---------------------|
| Henry T. Jones Community Center | 3856 Grant Road - 32207 | 904-255-6899 |
| Joe James Community Center | 2229 Grunthal Street - 32209 | 904-255-6893 |
| Johnnie Walker Community Center and Park | 2500 West 20th Street - 32209 | 904-255-6894 |
| Julian Barrs Community Center and Crystal Springs Park | 10151 Crystal Springs Road - 32221 | 904-255-6881 |
| Legends Center and Gymnasium | 5130 Soutel Drive - 32208 | 904-255-4050 |
| Lewis Cobb Community Center | 4511 Portsmouth Avenue - 32208 | 904-255-6888 |
| Mary Lena Gibbs Community Center and Gymnasium | 6974 Wilson Boulevard - 32210 | 904-255-6636 |
| Mitchell Community Center | 1010 Acorn Street - 32209 | 904-255-6886 |
| Oceanway Community Center | 12215 Sago Avenue West - 32218 | 904-255-6850 |
| Robert F. Kennedy Community Center, Gymnasium and Park | 1133 Ionia Street - 32206 | 904-255-6860 |
| Westside Community Center | 1061 Line Street - 32209 | 904-255-6631 |
| William "Bill" Gulliford Community Center | 4875 Ocean Street - 32233 | 904-255-4046 |
| Windy Hill Community Center | 10540 Anders Boulevard - 32246 | 904-255-6903 |

DIVISION OF SPORTS & ENTERTAINMENT & OFFICE OF SPECIAL EVENTS

- World of Nations Celebration
- Jacksonville Jazz Festival
- Florida-Georgia Weekend
- Sea and Sky Spectacular
- Martin Luther King, Jr. Breakfast
- Veterans Day Parade

World of Nations Celebration,
photo courtesy of Stock Images



DISABLED SERVICES

PARKS, RECREATION AND COMMUNITY SERVICES DEPARTMENT, DISABLED SERVICES DIVISION

117 West Duval Street,
Suite 205 - 32202

904-255-5466

904-255-5475 (TTY)

www.jaxada.com

www.jacksonville.gov

The Disabled Services Division's overall goal is to improve the quality of life for people with disabilities by addressing, researching and attempting to resolve the many barriers they encounter. These barriers include transportation, housing, accessibility, discrimination and employment.

The Division achieves this by:

- Monitoring federal and state legislation relating to disability rights and laws.
 - Reviewing policies that impact citizens with disabilities, including services and programs provided by the city.
 - Reviewing design plans for new construction and inspecting existing facilities to ensure accessibility.
 - Providing ADA technical support to local agencies and businesses.
 - Providing Braille and other accommodation requests to city departments in order to comply with federal laws and remove communication barriers.
 - Working closely with the Mayor's Disability Council concerning issues relevant to citizens with disabilities.
- The Disabled Parking Enforcement Program, which consists of approximately 65 Florida Department of Law Enforcement (FDLE) certified auxiliary parking enforcement specialists who give their time and talents to enforce disability parking statutes within Duval County.
 - The Title III Support Program, which provides technical support to local businesses to ensure compliance of disabled parking space requirements by state and local ordinance.
 - The Wheelchair Ramp Program, which provides assistance for qualified citizens who need a wheelchair ramp installed to provide independence.
 - Adaptive Sports and Recreation Program, which offers adaptive sports and recreation such as basketball, baseball, goalball, surfing and rugby in city park facilities.
 - Information and Referral Handbook available electronically and in print.
 - Special Trainings and Events, including the ADA Symposium, Information and Technology for Accessibility Symposium, Hiring Abilities, Employment Symposium, Fun with the Jumbo Shrimp, the Spirit of the ADA and other sponsored events for the community.

The Division also works to remove barriers by offering programs and services to the community, which include:

The Division has also partnered with local agencies such as Independent Living Resource Center of Northeast Florida, Jacksonville Job Corps, the Jacksonville Library and Jacksonville Transportation Authority to promote accessibility through:

- The Wheelchair Repair Program
- Emergency Assistance
- Waste Assistance Program
- Cane Detector Program
- Jim Brady Scholarship for Students with Disabilities



Accessibility and Assistive Technology - Jax Public library,
Photo courtesy of Stock Images

TALKING BOOKS

Main Library

904-255-2665

www.jaxpubliclibrary.org

Anyone who has difficulty holding, handling or reading a standard print book because of a visual, physical or reading disability may be eligible to receive full-length, unabridged audiobooks on digital cartridges, along with a player, free by mail. The Talking Books collection is comparable to the library's print collection in quantity and variety. Popular magazines, newspaper access and Braille books are also available. Return postage and loaned equipment are also free to eligible participants.

EHEAP



The City of Jacksonville administers the **Emergency Home Energy Assistance for the Elderly Program (EHEAP)** for residents of Duval County. EHEAP assists low-income households, with at least one person age 60 or older, when the households are experiencing a home energy emergency.

A home energy emergency may result from the lack of power to heat or cool the home or the receipt of a shut off notice. Payments are for home heating and cooling or any other emergency energy-related costs (A/C or heating repairs). The program provides financial assistance for electrical bills with households with persons age 60 or older. Financial assistance is paid directly to the utility company. Funding availability may vary.

This is a federally funded program with specific eligibility criteria.

Please note that cases are reviewed on a first come, first served basis and it depends on the crisis and our ability to resolve the underlying cause. Household must include a senior 60 or older, and have a total gross household income at or below 150 percent of the current Federal poverty level standard.

Call 630-CITY (2489) Option (7) for EHEAP Assistance.

The following documents are required for every EHEAP appointment:

- Picture ID for all members in the household age 18 or older.
- Proof of household income for all members age 18 or older.
- Social Security cards for everyone in the household.
- Birth Certificate for household members under age 18.
- Proof of Residence (Address).



The Area Agency on Aging and Disability Resources Center for Northeast Florida,
serving Baker, Clay, Duval, Flagler, Nassau, St. Johns and Volusia counties

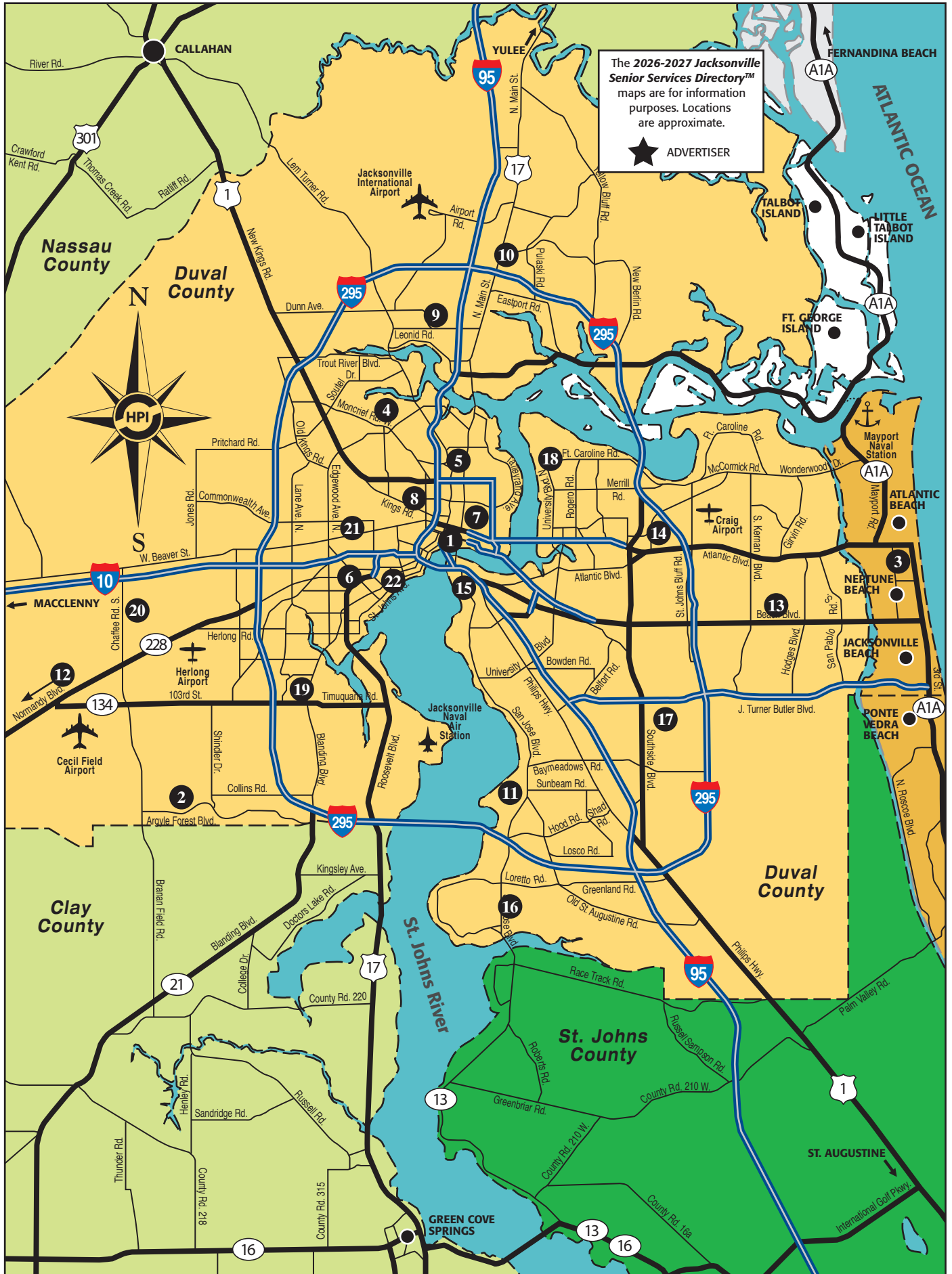


LIBRARIES

LIBRARY LOCATIONS

The Jacksonville Public Library maintains a collection of approximately 3 million items, including books, audiobooks, e-books, compact discs, DVDs and videos. Internet service with wireless computer access and Microsoft software is available on all public computers at all library locations. Books are also available in large print at all locations. Please check your local library, since quantities vary. Duval County residents, individuals who own property in Duval County, students at a college located in Duval County, City of Jacksonville employees, Florida military personnel and Duval County Public School teachers can obtain a free Jacksonville Public Library card with proof of address and proper ID. For more information, all library numbers are **904-255-BOOK** or log on to the library's website at www.jaxpubliclibrary.org. Each library listing is numbered and has a corresponding pinpoint on the map on page 27.

| | | |
|----|---|---|
| 1 | Main Library | 303 Laura Street North - 32202 |
| 2 | Argyle Branch | 7973 Old Middleburg Road South - 32222 |
| 3 | Beaches Branch | 600 3rd Street Neptune Beach, FL 32266 |
| 4 | Bradham & Brooks Branch | 1755 Edgewood Avenue West - 32208 |
| 5 | Brentwood Branch | 3725 Pearl Street - 32206 |
| 6 | Brinton Murray Hill Branch | 918 Edgewood Avenue South - 32205 |
| 7 | Brown Eastside Branch | 1390 Harrison Street - 32206 |
| 8 | Graham Branch | 2304 Myrtle Avenue North - 32209 |
| 9 | Highlands Regional | 1826 Dunn Avenue - 32218 |
| 10 | JPL Express Oceanway (Highlands Branch) <i>Holds Pickup Location Only</i> | 12215 Sago Avenue - 32218 |
| 11 | Mandarin Branch | 3330 Kori Road - 32257 |
| 12 | Maxville Branch | 8375 Maxville Boulevard - 32234 |
| 13 | Pablo Creek Regional | 13295 Beach Boulevard - 32246 |
| 14 | Regency Square Branch | 9900 Regency Square Boulevard - 32225 |
| 15 | San Marco Branch | 1513 LaSalle Street - 32207 |



| | | |
|----|---------------------------------|---|
| 16 | South Mandarin Branch | 12125 San Jose Boulevard - 32223 |
| 17 | Southeast Regional | 10599 Deerwood Park Boulevard - 32256 |
| 18 | University Park Branch | 3435 University Boulevard North - 32277 |
| 19 | Webb Wesconnett Regional | 6887 103rd Street - 32210 |
| 20 | West Branch | 1425 Chaffee Road South - 32221 |
| 21 | Westbrook Branch | 2809 Commonwealth Avenue - 32254 |
| 22 | Willow Branch | 2875 Park Street - 32205 |

Library - Special Services

BOOKS-BY-MAIL

904-255-2665

www.jaxpubliclibrary.org/booksbymail

If you or someone you know are unable to come to the Library due to disability or illness, Jacksonville Public Library now offers a FREE service that delivers books and other materials to Duval County residents via the United States Postal Service. Postage is paid both ways. Available materials include books, audiobooks on CD, DVDs, magazines and music CDs.

CENTER FOR ADULT LEARNING (CAL)

904-255-6135

jpladultlearning@coj.net

Need help to improve your English, pass the GED, or prep for the US Naturalization Test and Interview? CAL offers 100 percent free, small-group instruction to Duval residents (18 and older) online via Zoom.



Jacksonville Public Library,
photo courtesy of Stock Images

JACKSONVILLE TRANSPORTATION AUTHORITY

904-630-3181 | 904-630-3100 Customer Service
904-630-3191 (TDD)

www.jtafla.com

About JTA: Jacksonville Transportation Authority operates a system of buses, trolleys and shuttles that serve Jacksonville and the beaches. The Skyway, an automated monorail system, provides transportation in Downtown Jacksonville, between the Prime Osborn Convention Center and Rosa L. Parks Transit Station on the Northbank, San Marco and Kings Avenue Station across the St. Johns River. **Fare Information:** The fare for buses, trolleys and Community Shuttles is \$1.75 per trip, complimentary for ages 65 and older—with a Senior STAR Card—(\$.50 deviation fee may apply on Community Shuttle vehicles); express buses are \$2.75, complimentary for ages 65 and older. Anyone over the age of 65 will receive complimentary travel on JTA buses, trolleys and

community shuttles. A STAR Card is required for any senior wishing to receive complimentary rides. The Skyway is free. Discounted fares are available through the purchase of a multi-day STAR Card. For additional information, please call customer service at **904-630-3100** or visit www.jtafla.com. For added convenience, customers can now plan, track and pay using the MyJTA mobile ticketing app on fixed route buses. For more information, visit www.myjta.com. JTA's Paratransit service is a comparable service under the Americans with Disabilities Act (ADA), for people with disabilities who are functionally unable to use regular, accessible, fixed route bus services for some or all of their transportation needs and for people who are transportation disadvantaged. For information regarding Paratransit services, please call: **904-265-6001, TDD 904-636-7402.**

PROPERTY APPRAISER'S OFFICE

Office of Joyce Morgan

DUVAL COUNTY

Yates Building

231 East Forsyth Street, Suite 260 - 32202

904-255-5900

www.duvalpa.com

Hours of Operation:

Monday - Friday 7:30 a.m. - 5:30 p.m.

The office of the Property Appraiser for Duval County is responsible for assessing all real and tangible (business) property in Duval County for

the purpose of taxation. The Property Appraiser's Office maintains the property database for the county and administers property tax exemptions to applicants who qualify. Exemptions include: Homestead Exemptions, Disability Exemptions, Widow/Widower Exemptions, Senior Citizens Additional Homestead Exemptions, Military Exemptions and others. For exemptions criteria and more information, call **904-255-5900** or visit the Property Appraiser's website at www.duvalpa.com.

TAX COLLECTOR OFFICES

Office of Jim Overton

DUVAL COUNTY

Customer Call Center

904-255-5700

Email us: taxcollector@coj.net

<https://taxcollector.jacksonville.gov/>

Follow us on X: @DuvalTaxCollect

Like us on Facebook:

Duval County Tax Collector's Office

Hours of Operation:

Ed Ball Building Branch:

Monday - Friday 7 a.m. - 4 p.m.

All other Tax Collector Branches:

Monday - Friday 8 a.m. - 4:30 p.m.

New Appointment System!

Avoid the wait and visit

<https://taxcollector.jacksonville.gov/> to make an appointment for a wide variety of services. We accept cash, check, credit cards and pin-based debit cards. Visit <https://taxcollector.jacksonville.gov/> to make an online payment.

VOTER REGISTRATION

Office of Jerry Holland

*The Office of the Supervisor of Elections,
Duval County*

Main Office: 105 East Monroe Street - 32202

904-255-VOTE (8683)

www.duvalelections.gov

Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

- Provides services related to voter registration, including requesting vote-by-mail ballot for yourself or an immediate family member, changing your address, updating your signature and changing your party affiliation.
- **Registering to Vote** - You may register to vote in person, by library drop box or by mail. You may register in person at the Supervisor of Elections Office, located at 105 East Monroe Street, Monday through Friday, from 8 a.m. until 5 p.m. You may complete a voter registration application at any branch of the Jacksonville Public Library. You may also register by mailing a completed voter registration application to the Monroe Street office. Online voter registration is now available on our website at www.duvalelections.gov. If you are registering for the first time in Florida, you must do so 29 days prior to an election in order to vote in that election. After registering, you will receive a voter information card in the mail. If you are already registered, but have moved, changed your name, changed your party affiliation or need to update your signature, please call **904-255-VOTE** for instructions.
- **Voting Options** - You may vote in person on Election Day or during early voting, or you may vote by mail. For Election Day voting, your voter information card will identify your precinct and polling location for Election Day. Florida Election Law requires a photo and signature identification (ID) at the polling place.

Acceptable forms of identification are:

- Florida Driver License
- Florida ID Card
- U.S. Passport
- Debit/Credit Card
- Military ID Card
- Student ID Card
- Retirement Center ID Card
- Neighborhood Association ID Card

- Public Assistance ID Card
- Veteran health ID card issued by the U.S. Department of Veterans Affairs
- A license to carry a concealed weapon firearm
- Employee ID card issued by any branch, department, agency or entity of the federal government, the state, a county or municipality
- **Voting by Mail** - As an alternative to voting at your assigned polling location, you may request that a vote-by-mail ballot be sent to you. You may also request ballots for immediate family members. Requests may be made for specific elections or through the next regularly scheduled general election by calling **904-255-VOTE** or by visiting our website www.duvalelections.gov, prior to each election.
- **Early Voting** - Voters registered in Duval County may vote at any early voting site: early voting begins 10 days prior to Election Day and ends on the third day before any election in which there is a state or federal race. For a list of the early voting sites and hours, please call our office at **904-255-VOTE** or visit our website www.duvalelections.gov, prior to each election.

Other Assistance Available to Voters with Special Needs:

- Signature guides are at each polling place to assist visually impaired voters to sign on the appropriate line.
- Sample ballots in large print, audio and Braille (not precinct-specific) are available upon request.
- Household mailers are available in large print and Braille upon request.
- **Supervised Voting Program** - Arrangements can be made to have poll workers come to your residential facility to assist with voting. For more information, call **904-255-VOTE**.
- **Poll Worker Training** - If you are interested in becoming a poll worker, please visit our website.
- **Polling Locations** - All polling places in Duval County meet the ADA requirements and give all persons the ability to access their precincts' polling places.
- **Voter Information Card** - The card identifies your polling location along with the location's address. The card no longer contains your signature and cannot be used as an official form of identification for voting. If you haven't received a new voter information card, call the Supervisor of Elections Office at **904-255-VOTE**.



City of Jacksonville



**AmeriCorps
Seniors**

Duval County Senior Companion Program Volunteer Opportunities

You Are Needed!

The AmeriCorps Seniors City of Jacksonville-Duval County Senior Companion Program volunteers help seniors maintain independence either at a Senior Center or in the client's own home. Senior Companion volunteers typically serve between 15 and 20 hours per week. Among other activities, they assist with tasks of daily living and provide friendship and companionship.

Financial Benefit (Tax-Free Cost Reimbursement)

- \$4.00 per hour stipend (Minimum of 15 hours per week)
- \$4.00 per hour in-service training
- \$2.50 daily meal allowance
- \$.445/mile transportation reimbursement
- Accident and liability insurance

Criteria for Senior Companion Volunteers

- At least 55 years of age
- Complete 20 hours of In-Service Training
- Provide a minimum of 15 hours of service per week
- Pass criminal background screenings (Level II Background & National Sex)



Contact Information:

Duval County Senior Companion Program
150 E. 1st Street Jacksonville, FL 32206

(904) 255-6684

MILITARY AFFAIRS

MILITARY AFFAIRS AND VETERANS DEPARTMENT

117 West Duval Street,
Suite 175 - 32202

904-255-5550

Email: vetsvcs@coj.net

Serving Veterans of the U.S.

Military by:

- Assisting Veterans and their families with filing VA claims for disability, Surviving Spouse Indemnity Compensation, Widows Death Pension Benefit, and Aid and Attendance Benefit.
- Assistance with preparation and submitting Notice of Disagreement to VA Claims previously submitted.
- Assistance with preparation and submitting formal appeals to Board of Veterans Appeals to VA claims previously submitted.
- Assistance with Amendment 7 or Amendment 2 Reduction of Property Tax for Veterans rated by VA Service Connected for Combat Related Disabilities.
- Assistance with submitting request to obtain VAFL 27-333, Reduction of Property Tax for Veterans rated by VA as Service Connected 100 percent Permanent and Total.
- Filling out and submitting VA forms for burial benefits.
- In-home consultations and assistance made available to severely disabled.
- Providing at-risk or homeless Veterans with temporary housing, food and clothes.

- Assisting homeless Veterans to connect to beneficial social services and full-time employment.
 - Counseling referrals for Veterans in need of rehabilitation to gain independence.
 - Providing transitional employment and job referral assistance. CareerSource staff are co-located and provide career assistance.
Monday - Thursday
8 a.m. - 12 p.m.
 - Providing limited social services for Veterans in need of shelter, clothing, and health and comfort items.
 - Assistance with application for VA Health Care.
 - Assistance with application for VA Home Loan.
- Serving active-duty and reserve military members by:
- Hosting events that honor our military and their families.
 - Providing transitional employment and job referral assistance.
 - Interviewing skills and resume assistance provided on the third Thursday of each month from 1 p.m. - 4 p.m.
- Advocating for the expansion of the military presence in Duval County by:
- Continuing the Federal advocacy for additional ships, personnel and aircraft and DoD investment at local military bases.
 - Working with congressional delegation to ensure funding for infrastructure

improvements necessary for additional ships and personnel at NS Mayport.

- Continuing the collaborative effort with the Navy to acquire restrictive easements around OLF Whitehouse, thus preserving its operational capacity.
- Managing multiple grants that fund infrastructure improvements on and around area military bases.

VETERANS COUNCIL OF DUVAL COUNTY, C/O MILITARY AFFAIRS & VETERANS SERVICES DEPARTMENT

117 West Duval Street,
Suite 175 - 32202

904-255-5550

Meeting: Third Tuesday of each month at 7 p.m. (6 p.m. social)
40/8 Building (American Legion Post 137)

5443 San Juan Avenue - 32210

www.jacksonville.gov

“Strength in Unity,” the council’s purpose is to unify the Veteran organizations of Northeast Florida, providing solidarity in communicating the Veterans’ viewpoints and a means of disseminating information on issues before local government that affects Veterans, their dependents and surviving spouses. The Council’s general assembly of delegates from area Veteran organizations meet on the third Tuesday of the month (except December) at 7 p.m. at the City Hall Mezzanine at 117 West Duval Street, Jacksonville, FL 32202. Organizational dues are \$25 annually.

CITY OF JACKSONVILLE

SUPPORTS MILITARY & VETERANS

The Most Military and Veteran Friendly City in the Nation

The City of Jacksonville Military Affairs and Veterans Department (MAVD) is committed to serving and supporting the brave men and women who selflessly dedicate their lives to our nation's armed forces. The department assists Jacksonville's more than 200,000 Veterans with filing claims for VA disability compensation and pension benefits. In the past eight years, MAVD has directly served over 44,000 area Veterans and helped them secure approximately \$130 million in compensation from the U.S. Department of Veteran Affairs.



- ❖ Provides Veterans services, social services and employee transition assistance
- ❖ Assists Veterans, widows and surviving children with filing a VA claim
- ❖ Provides free monthly legal counseling services for Veterans and transitioning service members every third Thursday, 9 a.m. to noon
- ❖ Advocates for expansion and increased investment by the military in Northeast Florida
- ❖ Conducts military events and ceremonies to honor those who serve and those who have served
- ❖ Connects Veterans and transitioning service members with over 490 Veteran-friendly employers in the Jobs for Veterans initiative at www.jacksonville.gov/MAVD/Jobs4Vets
- ❖ Seeks federal and state grant funding for military base infrastructure, advocacy and Veteran social programs
- ❖ Provides services to homeless and at-risk Veterans in conjunction with the Jacksonville Jaguars Foundation and U.S. Department of Labor

CITY OF JACKSONVILLE MILITARY AFFAIRS & VETERANS DEPARTMENT

117 WEST DUVAL STREET, SUITE 175

JACKSONVILLE, FLORIDA 32202

OFFICE: (904) 255-5550

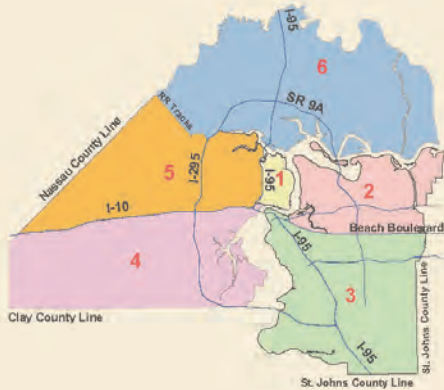
www.jacksonville.gov/MAVD

JACKSONVILLE SHERIFF'S OFFICE CONTACT INFORMATION

Our commitment to transparency begins by providing citizens with all the information they need to connect with us.



JSO PATROL SUBSTATIONS



Each of Jacksonville's six police zones has a conveniently located substation or office, open to assist citizens during business hours. Most non-emergency police services, such as obtaining a police report can be conducted at a substation.

ONLINE Crime Mapping

For more information about crime and your neighborhood please visit JSO's Online Crime Mapping tool at:

www.jaxsheriff.org | Key Search Term: Crime Statistics or select "Crime Statistics" at the bottom of the homepage

ZONE 1

(Downtown / Springfield / Eastside)

Located at: Gateway Town Center
5258-13 Norwood Avenue
Jacksonville, FL 32208
Phone: (904) 630-8144 • Fax: (904) 630-8155
Hours: 8 a.m. to 5 p.m., Monday - Friday

ZONE 4

(Riverside / Avondale / Ortega / Westside)

Located at: Cedar Hills Shopping Center
3726 Blanding Boulevard
Jacksonville, FL 32210
Phone: (904) 630-8133 • Fax: (904) 630-8122
Hours: 8 a.m. to 5 p.m., Monday - Friday

ZONE 2

(Arlington / Intracoastal West)

Located at: Regency Square Mall
9501 Arlington Expressway
Jacksonville, FL 32225
Phone: (904) 630-8166 • Fax: (904) 630-8170
Hours: 7 a.m. to 5 p.m., Monday - Friday

ZONE 5

(Northwest / New Town / Baldwin / Whitehouse)

Located at: Edward Waters University
1767 Kings Road
Jacksonville, FL 32209
Phone: (904) 470-8900 • Fax: (904) 470-8318
Hours: 8 a.m. to 5 p.m., Monday - Friday

ZONE 3

(Southside / Baymeadows / Mandarin / San Marco)

Located off of Prominence Parkway (Aug. 2017)
8875 Liberty Ridge Drive, Suite 110
Jacksonville, FL 32256
Phone: (904) 630-8100 • Fax: (904) 630-8101
Hours: 8 a.m. to 5 p.m., Monday - Friday

ZONE 6

(Northside / San Mateo / Oceanway / Dunn Avenue)

Located at: Highland Square Shopping Center
936 Dunn Avenue
Jacksonville, FL 32218
Phone: (904) 630-8688 • Fax: (904) 630-8677
Hours: 8 a.m. to 5 p.m., Monday - Friday



IMPORTANT NUMBERS


All numbers have a (904) area code

Jacksonville Sheriff's Office
501 E. Bay Street, Jacksonville, FL 32202
General Information: 630-7600



jaxsheriff.org


| | | | |
|---|--|---|--------------------|
| EMERGENCY (TTY Services Available) | 9-1-1 | HOMELAND SECURITY DIVISION | 630-0449 |
| Non-Emergency | 630-0500 | Narcotics/Vice | 630-2163 |
| JSOCrimeTips@jaxsheriff.org | | | |
| General Information | 630-7600 | INVESTIGATIONS DIVISION | 630-2170 |
| Jail Information | 630-5787 | Aggravated Battery Unit | 255-2626 |
| Administration | 630-2120 | Auto Theft Unit/Marine Theft | 630-2173 |
| Internal Affairs | 630-2187 | Burglary Unit | 630-2175 |
| Public Relations & Information | 630-2133 | Cold Case | 630-1157 |
| Public Records Request | jaxsheriff.org | Economic Crimes | 630-2177 |
| | | Homicide Unit | 630-2172 |
| DEPARTMENT OF CORRECTIONS | | Interagency Investigations | 255-7519 |
| Fugitive Unit | 630-2180 | Intimate Violence Enhanced Services Team | 588-0201 |
| Jacksonville Re-Entry Center | 301-2400 | Missing Persons Unit | 630-2627 |
| Pre-Trial Services Unit | 301-2436 | Robbery Unit | 630-2179 |
| | | Special Assault Unit | 630-2168 |
| PATROL SUPPORT DIVISION | 630-2098 | Traffic Homicide Unit | 630-2178 |
| Crime Prevention | 630-2160 | Victim Services Coordinators | 630-1764 |
| Safety Education Officers | 630-2160 | | |
| Sheriff's Watch | 630-2162 | SUPPORT SERVICES DIVISION | 630-2205 |
| Special Events | 630-2196 | Alarm Registration | 1-877-883-0677 |
| Civil Process Unit | 630-2141 | Central Records Unit | 630-2209 |
| Police Athletic League | 854-6555 | Property and Evidence | 588-0005 |
| | | HUMAN RESOURCES DIVISION | 630-2134 |
| PATROL DIVISION | 630-2190 | Recruitment | JoinJSO.com |
| Zone 1 | 630-8144 | <i>The Jacksonville Sheriff's Office is an Equal Opportunity / Equal Access Employer.</i> | |
| Zone 2 | 630-8166 | | |
| Zone 3 | 630-8100 | Training Academy | 713-4900 |
| Zone 4 | 630-8133 | | |
| Zone 5 | 470-8900 | | |
| Zone 6 | 630-8688 | | |


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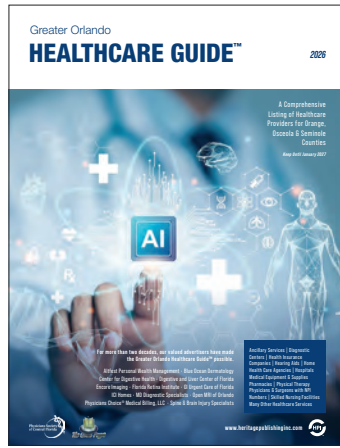


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HOW TO USE THIS GUIDE

The *Jacksonville Senior Services Directory* is just as helpful as it is easy to navigate! Whether you are a senior or a caregiver, this handy guide will be your go-to resource.



Senior services listings are sorted alphabetically in categories and include everything from Assisted Living Facilities to Volunteer Opportunities. On the following page you'll find our Alphabetical Listings Index and the corresponding page numbers for each category and listing.

To find a Senior Center near you, check out our list of centers under Adult Services/Senior Services. There is also a helpful map with corresponding points to show where each center is.



If you would like to know more about voting requirements, check out our Voting Registration listing under Community Services.

Jacksonville is home to top-notch healthcare. If you're looking for a doctor, check out our Physicians & Surgeons listings. We also have listings on Disease Information, Health Centers, Hospitals, Mental Health Services and more.



Jacksonville is the perfect city for those who love to explore the outdoors. Whether you are looking to take a dip in the pool or hike a trail in one of our many beautiful parks, our Recreation listings have all the resources you need.

At the end of this directory you will find many useful forms for Designation of Healthcare Surrogate, Living Will Declaration, Special Medical Needs Registration and Application for Disabled Person Parking.



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AARP

AARP

601 E Street Northwest
Washington, DC 20049

888-OUR-AARP (888-687-2277) Toll-Free
www.aarp.org

A national advocacy and membership organization that helps people 50 and over improve the quality of their lives as they age. Membership is \$20 per year.

AARP DRIVER SAFETY PROGRAMS

866-595-7678 Toll-Free
www.aarp.org/auto/driver-safety

AARP FLORIDA

215 South Monroe Street, Suite 603
Tallahassee, FL 32301

866-595-7678 Toll-Free
<https://states.aarp.org/aarp-florida-state-offices>

AARP TAX AIDE

888-687-2277 Toll-Free
888-434-7598 Toll-Free TTY
www.aarp.org/aarp-foundation/get-involved/tax-aide
This link provides current articles relating to taxes and Frequently Asked Questions.

ADULT DAY CARE CENTERS

ALMOST HOME DAYBREAK

3604 Cardinal Point Drive - 32257
904-731-4002

MARTHA'S ADULT DAYCARE & SERVICES, INC.

8668 Lem Turner Road - 32208
904-766-0496

PACE PLACE, THE

5450 Ramona Boulevard, Building 200 - 32205
904-428-0400

PORTER'S ADULT CARE, INC.

700 Day Avenue - 32205
904-381-8962

RIVER GARDEN ADULT DAY CARE PROGRAM

11401 Old St. Augustine Road - 32258
904-288-7858

ADULT SERVICES/SENIOR SERVICES

ELDERSOURCE

10688 Old St. Augustine Road
Jacksonville, FL 32257
904-391-6600

HelpLine

904-391-6699
888-242-4464 Toll-Free
7-1-1 for Hearing Impaired
www.MyElderSource.org

HelpLine Hours:

Monday - Friday 8 a.m. - 5 p.m.

ElderSource is a nonprofit organization that assists older adults age 60+, persons 18+ living with a disability, and their caregivers. Programs and support include connecting people to resources that help individuals live and age with independence and dignity in their homes and community. Call for information on transportation, home-delivered meals, senior center services, legal help and much more.

FLORIDA DEPARTMENT OF CHILDREN & FAMILIES*Adult Protective Services*

5920 Arlington Expressway - 32211
904-576-8825

www.myffamilies.com/services/abuse/adult-protective-services

Florida Abuse Hotline

800-962-2873 Toll-Free

Investigates complaints of abuse, neglect or exploitation of vulnerable adults.

NEPTUNE BEACH SENIOR ACTIVITY CENTER, THE

2004 Forest Avenue
Neptune Beach, FL 32266
904-749-0068

www.nbfl.gov/senior-center

The center offers safe and accessible cultural, physical, educational and social activities.

**ALCOHOL & DRUG
PREVENTION/TREATMENT**

ALCOHOLIC SERVICE CENTER

20 West 4th Street - 32206

904-442-4300

ALCOHOLICS ANONYMOUS (AA)

3128 Beach Boulevard - 32207

904-399-8535

BAPTIST BEHAVIORAL HEALTH

24-HOUR CRISIS LINE

800 Prudential Drive - 32207

904-202-7900

BEACHES RECOVERY

75 South 12th Street

Jacksonville Beach, FL 32250

866-274-9281 Admission

904-685-9083 Non-admission

**BREAKTHROUGHS: COUNSELING AND
RECOVERY, INC.**

3810-3 Williamsburg Park Boulevard - 32257

904-419-6102

GATEWAY COMMUNITY SERVICES, INC.

555 Stockton Street - 32204

904-387-4661

2133 Broadway Avenue - 32209

904-387-4661

Adult Detoxification

904-387-4661 ext. 1103

Gateway Connect

Alcohol or Drug Problem

877-389-9966 Toll-Free - 24-Hour Help Line

Assessments and services via telephone
and Internet.

Gateway Problem Solving Court Services

4814 Lexington Avenue - 32210

904-387-4661

**JACKSONVILLE ALCOHOLIC
BENEVOLENT ASSOCIATION, INC.**

3645 Spring Park Road - 32207

904-398-0295

LAKEVIEW HEALTH SYSTEMS, LLC

1900 Corporate Square Boulevard - 32216

866-704-7692

NARCOTICS ANONYMOUS

904-723-5683

NEW SEASON TREATMENT CENTER

Duval

590 Ellis Road South, Building 4 - 32254

904-800-2231

Jacksonville

4427 Emerson Street, Building 4 - 32207

904-398-7015

RIVERSIDE TRADITION HOUSE

2911 Riverside Avenue - 32205

904-384-1839

SOPHROS RECOVERY

2511 St. Johns Bluff Road, Suite 106 - 32246

904-817-0998

**STEPPING STONE CENTER FOR
RECOVERY**

1815 Corporate Square Boulevard - 32216

888-914-3724

WEKIVA SPRINGS CENTER

3947 Salisbury Road - 32216

904-295-1995

AMBULANCE SERVICES - EMERGENCY

AMERIPRO EMS OF FLORIDA

4810 Executive Park Court, Suite 112 - 32216

904-736-7899

CENTURY AMBULANCE SERVICE, INC.

740 Greeland Avenue - 32221

904-356-0835

LIBERTY AMBULANCE SERVICE

1626 Atlantic University Circle - 32207

904-721-0008

MEDTRUST

6820 Southpoint Parkway, Suites 2 & 3 - 32216

904-518-3701

ANIMAL SHELTERS

JACKSONVILLE HUMANE SOCIETY

8464 Beach Boulevard - 32216

904-725-8766

APARTMENTS

ASHLEY SQUARE APARTMENTS

650 North Newnan Street
Jacksonville, FL 32202

904-503-4573

www.ashley-square.com

► see our ad page 89

ARTS, CULTURE & LEISURE

CULTURAL COUNCIL OF GREATER JACKSONVILLE, INC., THE

40 East Adams Street, Suite 300-A - 32202

904-944-3620

www.culturalcouncil.org

Find information about continuing education opportunities, audition notices and calls-to-artists on our website.

JACKSONVILLE SYMPHONY ORCHESTRA

300 Water Street, Suite 200 - 32202

904-354-5547

www.jaxsymphony.org

Email: frontdesk@jaxsymphony.org

The Jacksonville Symphony Orchestra is one of Northeast Florida's premier ensembles, performing September through June in the Jacoby Symphony Hall at the Jacksonville Center for the Performing Arts.

ARTS, CULTURE & LEISURE - MUSEUMS

BEACHES MUSEUM & HISTORY PARK

381 Beach Boulevard
Jacksonville Beach, FL 32250

904-241-5657

www.beachmuseum.org

Hours of Operation:

Tuesday - Saturday 10 a.m. - 4 p.m.

Sunday 12 p.m. - 4 p.m.

Admission for persons 65+= Free

CUMMER MUSEUM OF ART & GARDENS

829 Riverside Avenue - 32204

904-356-6857

www.cummermuseum.org

Hours of Operation:

Tuesday 11 a.m. - 4 p.m.

Wednesday & Friday 11 a.m. - 4 p.m.

Thursday 11 a.m. - 8 p.m.

Saturday 10 a.m. - 4 p.m.

Sunday 12 p.m. - 4 p.m.

Admission for seniors= \$15

Free admission on the 1st Saturday of the month 10 a.m. - 4 p.m. and 3rd Thursday of each month 4 p.m. - 8 p.m.

MANDARIN MUSEUM & HISTORICAL SOCIETY

11964 Mandarin Road - 32223

904-268-0784

www.mandarinmuseum.org

Hours of Operation:

Tuesday - Saturday 10 a.m. - 4 p.m.

Call for tours.

MUSEUM OF CONTEMPORARY ART JACKSONVILLE (MOCA)

333 North Laura Street - 32202

904-620-1214

<https://mocajacksonville.unf.edu>

Hours of Operation:

Tuesday - Sunday 11 a.m. - 5 p.m.

1st and 3rd Wednesday 11 a.m. - 9 p.m.

Admission for persons 60+= \$6

Free admission: Saturday 11 a.m. - 5 p.m.

Museum Nights @ MOCA 1st and 3rd

Wednesday 5 p.m. - 9 p.m.

ARTS, CULTURE & LEISURE - THEATERS

ACT II PLAYERS JAX

3604 Cardinal Point Drive - 32257

904-448-3467

www.actiplayers.org

ALHAMBRA THEATRE & DINING

12000 Beach Boulevard - 32246

904-641-1212

www.alhambrajax.com

ATLANTIC BEACH EXPERIMENTAL THEATRE**904-686-9872**

www.abetjax.com

FLORIDA THEATRE

128 East Forsyth Street, Suite 300 - 32202
904-355-2787
www.floridatheatre.com

JACKSONVILLE CENTER FOR THE PERFORMING ARTS

300 Water Street - 32202
904-633-6110
https://pac.jaxevents.com

**JACKSONVILLE UNIVERSITY
LINDA BERRY STEIN COLLEGE OF FINE ARTS & HUMANITIES**

Performing Arts Series
2800 University Boulevard North - 32211
904-256-8000
www.ju.edu/cfa

PLAYERS BY THE SEA

106 6th Street North
Jacksonville Beach, FL 32250
904-201-9609
www.playersbythesea.org

RITZ THEATRE AND MUSEUM

829 North Davis Street - 32202
904-807-2010
https://theritz.jaxevents.com

THEATRE JACKSONVILLE

2032 San Marco Boulevard - 32207
904-396-4425
www.theatrejax.com

VINTAGE PLAYERS

904-616-1568
Meets every Friday 10 a.m. - 12:30 p.m.
For more information call or email
vintageplayers2012@yahoo.com.

FEEDBACK

Has your listing information changed?
Have suggestions for next year's guide?
Please fill out the **Evaluation Form** found
on page 112.

ARTS, CULTURE & LEISURE - ZOO

JACKSONVILLE ZOO AND BOTANICAL GARDENS

370 Zoo Parkway - 32218
904-757-4463
www.jacksonvillezoo.org

Hours of Operation:

Daily 9 a.m. - 5 p.m.
Closed Thanksgiving and Christmas Day
Total Experience daily admission for persons 65+= \$38.95 - \$ 44.95
General daily admission for persons 65+= \$28.95 - \$34.95
Annual membership rates for persons 65+= 10 percent discount
Senior Individual= \$67.50
Individual + Named Guest= \$135
The zoo offers a wide variety of entertainment, education and volunteer opportunities. For volunteer program information, call **904-757-4463 ext. 392**.

ASSISTED LIVING FACILITIES

Assisted Living Facilities (ALF) provide housing, meals and personal services to individuals who require supervision or assistance with daily activities. To be eligible for residency at an ALF, a person – at a minimum – cannot be bedridden, does not require 24-hour nursing and does not have stage 3 or 4 pressure sores. ALFs are licensed and inspected by the state of Florida, except for those that are operated by the federal government. **First Coast Long-Term Care Ombudsman Program, District 5** located at 4161 Carmichael Avenue, Suite 141, Jacksonville, FL 32207 - Phone: **904-391-3942**, advocates for residents in Skilled Nursing Facilities and Assisted Living Facilities, investigates complaints on their behalf and inspects facilities annually.

For approximate location of facilities, see map with corresponding pinpoints on page 53.

ASSISTED LIVING FACILITIES

| | | | |
|---|--|----|---|
| 1 | ADDISON OF OAKLEAF, THE 417 Oakleaf Plantation Parkway - 32222 904-214-3442 | 10 | BROOKDALE CROWN POINT 10050 Old St. Augustine Road - 32257 904-946-7030 |
| 2 | ALMOST HOME 9664 Hood Road - 32257 904-292-9600 | 11 | BROOKDALE MANDARIN 10790 Old St. Augustine Road - 32257 904-946-6763 |
| 3 | ANTHEM LAKES, LLC 905 Assissi Lane Atlantic Beach, FL 32233 904-605-8216 | 12 | BROOKDALE MANDARIN CENTRAL 10875 Old St. Augustine Road - 32257 904-946-4216 |
| 4 | ARLINGTON ADULT RESIDENTIAL FACILITY, INC. 6300 Arlington Expressway - 32211 904-725-6600 | 13 | BROOKDALE SOUTHPOINT 6895 Belfort Oaks Place - 32216 904-458-5005 |
| 5 | ARLINGTON HAVEN ALF 6320 Arlington Road - 32211 904-743-9069 | 14 | BROOKDALE SOUTHSIDE 9601 Southbrook Drive - 32256 904-641-7501 |
| 6 | BEACH HOUSE ASSISTED LIVING & MEMORY CARE 1315 2nd Avenue North Jacksonville Beach, FL 32250 904-822-9116 | 15 | BROOKS REHABILITATION - BARTRAM LAKES 6209 Brooks Bartram Drive, Building 200 - 32258 904-528-3500 |
| 7 | BISHOP CHRISTIAN HOME, INC. 1627 East 8th Street - 32206 904-355-9731 | 16 | CAMELLIA AT DEERWOOD 10061 Sweetwater Parkway - 32256 904-574-4107 |
| 8 | BRIGHTER DAYS SENIOR LIVING 2317 Gilmore Street - 32204 904-820-0012 | 17 | CANOPY AT DUVAL STATION, THE 1035 Starratt Road - 32218 904-595-3086 |
| 9 | BROOKDALE AVONDALE 4455 Merrimac Avenue - 32210 904-931-8045 | 18 | CYPRESS VILLAGE 4600 Middleton Park Circle East - 32224 904-507-4962 |

| | | | |
|-----------|--|-----------|--|
| <p>19</p> | <p>DISCOVERY COMMONS SAN PABLO 14199 WM Davis Parkway - 32224 904-821-9900</p> | <p>28</p> | <p>GRACE HOME LIVING FACILITY, LLC 2821 Hunt Street - 32254 904-673-7212</p> |
| <p>20</p> | <p>DISCOVERY VILLAGE DEERWOOD 10520 Validus Drive - 32256 904-544-8220</p> | <p>29</p> | <p>GRAND LIVING AT TAMAYA 3270 Tamaya Boulevard - 32246 904-410-8500</p> |
| <p>21</p> | <p>DIVERSITY ME 3225 North Myrtle Avenue - 32209 904-355-6819</p> | <p>30</p> | <p>GWK HOME OF COMFORT, LLC 7944 Cecil Street - 32221 904-695-2673</p> |
| <p>22</p> | <p>EMPOWERING HOME CARE GROUP HOMES, LLC 7505 Centauri Road - 32210 904-443-9795</p> | <p>31</p> | <p>GWK HOME OF COMFORT, LLC II 7631 Crest Drive North - 32221 904-647-7370</p> |
| <p>23</p> | <p>FELLOWSHIP COVE MARSH LANDING 1700 The Greens Way Jacksonville Beach, FL 32250 904-872-6212</p> | <p>32</p> | <p>HAMPTON'S LUXURY VILLAS, INC. 10695 Hampton Road - 32257 904-232-8575</p> |
| <p>24</p> | <p>FLEET LANDING 1 Fleet Landing Boulevard Atlantic Beach, FL 32233 904-789-5094</p> | <p>33</p> | <p>HARBORCHASE OF MANDARIN 12350 San Jose Boulevard - 32223 904-580-7676</p> |
| <p>25</p> | <p>FOUNTAINS AT MILL COVE, THE 9960 Atrium Way - 32225 904-724-4726</p> | <p>34</p> | <p>HER HEART GARDENS 9150 Fort Caroline Road - 32225 904-743-3315</p> |
| <p>26</p> | <p>GABLES OF JACKSONVILLE, THE 3455 San Pablo Road South - 32224 904-821-8030</p> | <p>35</p> | <p>HER HEART VILLAGE 1103 Barrs Street - 32204 904-384-7506</p> |
| <p>27</p> | <p>GOLDEN RETREAT SHELTER CARE CENTER, INC. 4410 Moncrief Road West - 32209 904-764-2581</p> | <p>36</p> | <p>HERITAGE CROSSINGS 2689 Art Museum Drive - 32207 904-399-8999</p> |



| | | | |
|--------------------|--|-----------|--|
| <p>37a 37b</p> | <p>INGLESIDE ASSISTED LIVING HOME 1433 Ingleside Avenue - 32205 1909 Perry Street - 32206 904-686-0102</p> | <p>46</p> | <p>PETERSON ASSISTED LIVING FACILITY, INC. 1622 Silver Street - 32206 904-356-3022</p> |
| <p>38</p> | <p>INN AT AGING GRACE, THE 2408 Soutel Drive - 32208 904-379-7814</p> | <p>47</p> | <p>PINCKNEY ESTATES ASSISTED LIVING, INC. 1823 University Boulevard South - 32216 904-226-1817</p> |
| <p>39</p> | <p>KINGS HOUSE II 8356 Justin Road South - 32210 904-894-6828</p> | <p>48</p> | <p>PLYMOUTH HOME FOR ADULTS, INC. 3225 Plymouth Street - 32205 904-384-5796</p> |
| <p>40</p> | <p>L'ARCHE JACKSONVILLE, INC. 700 Arlington Road North - 32211 904-721-5992</p> | <p>49</p> | <p>PORTER'S ADULT CARE, INC. 700 Day Avenue - 32205 904-381-8962</p> |
| <p>41</p> | <p>LAUREL OAKS ALF, INC. 3809 Capper Road - 32218 904-765-5227</p> | <p>50</p> | <p>RIGHT TIME, RIGHT PLACE, LLC 6140 Cleveland Road - 32209 904-766-7885</p> |
| <p>42</p> | <p>NOBLE HOUSE & GARDENS 6561 San Juan Avenue - 32210 904-695-9605</p> | <p>51</p> | <p>ROSECASTLE AT DEERWOOD 8929 R G Skinner Parkway - 32256 904-513-6990</p> |
| <p>43</p> | <p>OBI'S ASSISTED LIVING FACILITY 2122 North Myrtle Avenue - 32209 904-728-7474</p> | <p>52</p> | <p>SAN JOSE GARDENS 3760 Dupont Avenue - 32217 904-739-3500</p> |
| <p>44</p> | <p>ORTEGA GARDENS 5760 Timuquana Road - 32210 904-701-7227</p> | <p>53</p> | <p>SILVER TREASURES AT LANE 1769 Lane Avenue South - 32210 904-373-4194</p> |
| <p>45</p> | <p>PEABODY ALF, INC. 1309 Peabody Drive - 32221 904-695-2967</p> | <p>54</p> | <p>SODALIS JACKSONVILLE 7620 Timberlin Park Boulevard - 32256 904-519-9300</p> |

| | | | |
|----------------------------|--|-----------|--|
| <p>55a 55b 55c</p> | <p>SOME PLACE LIKE HOME, INC. 4217 Chippewa Drive - 32210 7819 Glen Echo Road North - 32211 2307 Smullian Trail North - 32217 904-744-8580</p> | <p>59</p> | <p>WESTCHESTER OF JACKSONVILLE 8700 A C Skinner Parkway - 32256 904-594-1444</p> |
| <p>56</p> | <p>STARLING AT SAN JOSE 9075 San Jose Boulevard - 32257 904-510-5482</p> | <p>60</p> | <p>WINDSOR AT ORTEGA, THE 5939 Roosevelt Boulevard - 32244 904-353-9500</p> |
| <p>57</p> | <p>SUNRISE OF JACKSONVILLE 4870 Belfort Road - 32256 904-332-0774</p> | <p>61</p> | <p>WINDSOR AT SAN PABLO, THE 4000 San Pablo Parkway - 32224 904-928-3700</p> |
| <p>58</p> | <p>TROUT RIVER ASSISTED LIVING FACILITY 9821 Ribault Avenue - 32208 904-887-3931</p> | <p>62</p> | <p>WYNDHAM LAKES 10660 Old St. Augustine Road - 32257 904-262-4600</p> |

All information is accurate at the time of publication.

When you know your loved one can no longer safely manage living on their own, it might be time to consider looking into assisted living facilities. To help you navigate the vast number of facilities in Jacksonville, there are a few resources that provide additional information you may need. Visit one of the following sites for information on which facilities accept Medicaid, what payment options are available, etc.

www.after55.com | www.assisted-living-directory.com
www.familyassets.com | www.ourparents.com
www.seniorhousing.net | www.seniorliving.org

Signs it may be time to consider assisted living for yourself or a loved one:

- Worsening medical conditions
- Money issues
- Isolation
- Messy living space
- Poor hygiene

VISIT US ON THE WEB

Please visit www.heritagepublishinginc.com to download your digital copy of the *Jacksonville Senior Services Directory™*.

ROGERS TOWERS
ATTORNEYS AT LAW
Joseph Clay Meux, Jr.
Member National Academy of Elder Law Attorneys
Guardianship & Probate Matters
Medicaid & Long-Term Care Planning | Wills & Trusts
(904) 346-5534
www.rtlaw.com
1301 Riverplace Blvd., Ste. 1500 • Jacksonville, FL 32207

ATTORNEYS - ELDER LAW

ROGERS TOWERS
1301 Riverplace Boulevard, Suite 1500
Jacksonville, FL 32207
904-346-5534
www.rtlaw.com
► see our ad this page

ATTORNEYS - WILLS, TRUSTS & ESTATES

ROGERS TOWERS
1301 Riverplace Boulevard, Suite 1500
Jacksonville, FL 32207
904-346-5534
www.rtlaw.com
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BEHAVIORAL HEALTH SERVICES

AMERICAN CARE OF NORTH FLORIDA
1918 Blanding Boulevard
Jacksonville, FL 32210
904-389-6954
1100 Cesery Boulevard
Jacksonville, FL 32211
904-551-5884
500 McDuff Avenue South
Jacksonville, FL 32254
904-506-4044
www.americancare.com
► see our Outside Back Cover

BETTER BUSINESS BUREAU - CONSUMER INFORMATION

BETTER BUSINESS BUREAU

Local Branch

4417 Beach Boulevard, Suite 202 - 32207
904-721-2288

Hours of Operation:

Monday - Thursday 9 a.m. - 12:30 p.m. &
1:30 p.m. - 3 p.m.

Friday 9 a.m. - 1 p.m.

www.bbb.org/local-bbb/north-east-florida
The Better Business Bureau is a resource
for objective information on businesses.

BLOOD BANKS

ONE BLOOD

888-936-6283 Toll-Free

Deerwood Park Donor Center

7595 Centurion Parkway - 32256

904-224-4310

Jacksonville Beaches Donor Center

1927 3rd Street North

Jacksonville Beach, FL 32250

904-241-9963

Mandarin Donor Center

10501 San Jose Boulevard, Suites 4 & 5 - 32257

904-288-0032

Mayo Clinic Donor Center

4500 San Pablo Road South - 32224

904-953-6516

South Jacksonville Donor Center

8013 Beach Boulevard - 32216

904-725-0881

West Jacksonville Donor Center

5209 Blanding Boulevard - 32210

904-778-1507

www.oneblood.org

BREAST CANCER SUPPORT

BOSOM BUDDIES

5644 Colcord Avenue - 32211

904-722-3000

www.thewcj.org

Hours of Operation:

Monday - Friday 9 a.m. - 5 p.m.

Bosom Buddies offers a myriad of support to breast cancer patients and survivors.

DONNA FOUNDATION, THE

1015 Atlantic Boulevard, Suite 58

Atlantic Beach, FL 32233

877-236-6626

www.thedonnafoundation.org

The foundation provides relief to breast cancer patients with critical financial needs.

IN THE PINK

522 3rd Street North

Jacksonville Beach, FL 32250

904-372-0029

<https://jaxinthepink.com>

Hours of Operation:

Monday - Friday 10 a.m. - 5 p.m.

In the Pink is a nonprofit boutique that provides resources for breast cancer patients and survivors.

SHINE

10881 San Jose Boulevard - 32223

904-880-5522

www.ackermancancercenter.com/breastcancersupportgroup/

SHINE helps women make informed decisions, eases treatment and provides support during and after a breast cancer diagnosis.

COMMUNITY SERVICES

DOWNTOWN ECUMENICAL SERVICES COUNCIL

215 North Ocean Street - 32202

904-358-7955

<https://descjax.org>

Hours of Operation:**Food Pantry:**

Monday, Wednesday and Friday 9 a.m. - 12 p.m.

Clothing Ministry:

Monday, Wednesday and Friday 9 a.m. - 12 p.m.

* Clothing is open until the first 50 households are served. Provides emergency services, with a weekday food pantry for groceries. Financial assistance is handled through United Way's 2-1-1, 24 hours a day, seven days a week.

ELDERSOURCE AGING AND DISABILITY RESOURCE CENTER (ADRC)

10688 Old St. Augustine Road - 32257

904-391-6600

www.myeldersource.org

Office Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

ADRC HelpLine Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

ElderSource, the Area Agency on Aging for Northeast Florida, has been designated as the Aging Resource Center for this region. An Aging Resource Center is intended to reduce the fragmentation of the current system by providing easier access to elder services through a locally focused, coordinated approach that integrates information and referral for all available services. The Aging and Disability Resource Center will increase access to services, streamline the eligibility process and assist elders in finding the necessary resources and/or assistance. Our Aging Resource Center has specially trained staff available to help elders and their caregivers make informed decisions.

FLORIDA'S POISON CONTROL CENTER - JACKSONVILLE**Administrative Office**

904-244-4465

Poisoning Emergencies

800-222-1222 Toll-Free

www.fpicjax.org

The Florida's Poison Control Center - Jacksonville is available 24 hours a day, providing free emergency telephone resources for the public and healthcare professionals.

HART FELT MINISTRIES

7235 Bentley Road, Suite 108 - 32256

904-861-2799

www.hartfelt.org

Hart Felt Ministries helps seniors 70 and older who have a chronic illness or disability. They offer assistance with minor home repairs, emergency financial assistance, light housekeeping, as well as other services.

HOUSING INITIATIVE AND COUNSELING PROGRAM (HICP)

Jacksonville Urban League

903 Union Street West - 32204

904-723-4009

<https://ul-jacksonville.iamempowered.com/housing-department>

Assists low- to moderate-income families in achieving home ownership and educates and assists mortgagors on options and strategies for maintaining timely payments and avoiding foreclosure. Other counseling services include: delinquent mortgage, loss mitigation, credit, reverse mortgage, pre- and post-homeowner education, money smart training and IDA enrollment.

INTERNAL REVENUE SERVICE (IRS)

Jacksonville Branch

Taxpayer Assistance Office

400 West Bay Street, Room 535-A - 32202

904-665-1000

Live Telephone Assistance

800-829-1040 Toll-Free

800-829-4059 (TDD) Toll-Free

Federal Tax Forms Only

800-829-3676 Toll-Free

Tele-Tax Recorded Tax Information

800-829-4477 Toll-Free

Local Taxpayer Advocate Service

904-665-1040

844-545-5640

www.irs.gov

The Taxpayer Advocate Service is an independent organization within the IRS. Employees assist taxpayers who are experiencing economic harm, who are seeking help in resolving tax problems that have not been resolved through normal channels, or who believe that an IRS system or procedure is not working as it should. You can contact the Taxpayer Advocate Service by calling their toll-free case intake line at **877-777-4778** or **TTY/TDD 800-829-4059** to see if you are eligible for assistance. You can also call or write to your local taxpayer advocate, whose phone number and address are listed above and in Publication 1546, The Taxpayer Advocate Service of the IRS - How to Get Help with Unresolved Tax Problems. You can file Form 911, Application

for Taxpayer Assistance Order, or ask an IRS employee to complete it on your behalf. For more information, go to www.irs.gov/taxpayer-advocate.

JACKSONVILLE AREA LEGAL AID, INC.

126 West Adams Street - 32202

904-356-8371

www.jaxlegalaid.org

Provides free legal services to seniors age 60+ and their caregivers. Legal services are available for advance healthcare directives, guardianships, simple wills, Medicare/Medicaid issues, consumer and lending issues, housing issues and more. The staff is also available for community legal education seminars.

JEWISH FAMILY & COMMUNITY SERVICES (JFCS)

8540 Baycenter Road - 32256

904-448-1933

www.jfcsjax.org

Jewish Family & Community Services (JFCS), founded in 1917, is a social service agency providing care for every stage of life. Serving the entire community, JFCS offers a wide variety of programs and services including:

- **Aging in Place**

Seniors wishing to live independently and safely and individuals seeking help in obtaining benefit and supplementary support can find a professional staff to provide information and referrals. Counseling, medical advocacy, connecting to community services or identifying eligibility is available for older adults and their concerned families. Call **904-394-5724**.

- **Counseling Services**

Medicaid and Medicare are accepted.

- **Emergency Financial Assistance**

Rent and utilities.

- **Jewish Healing Network**

Trained volunteers make friendly visits to seniors in nursing homes, assisted living facilities or private homes. Call **904-394-5724**.

- **Max Block Food Pantry**

Provides emergency groceries to individuals and families experiencing difficult times. Clients can receive food three times in a 12-month period. Recipients are asked to bring a picture ID. Call for hours of operation.

- **Meals 4 You**

Nutritious, kosher meals delivered to your home. A practical alternative for seniors or individuals recuperating from illness or hospitalization. Call **904-394-5724**.

- **Senior Transportation (Call2Go)**

Transportation for older adults of the Jewish faith. Rides to doctor appointments, grocery shopping at a reduced rate and to synagogue services at no charge. Call **904-394-5724**.

NORTHEAST FLORIDA COMMUNITY ACTION AGENCY, INC. (NFCAA)

2055 Reyko Road, St. Johns Building,
Suite 200 - 32207

904-398-7472

www.nfcaa.net

Provides programs and services to raise the health, education and economic standards of Duval County citizens. Programs include: low-income energy assistance program for utilities, weatherization assistance, home repairs, temporary food assistance program, rent/mortgage assistance and various services for the homebound, elderly and disabled, including employment and education assistance programs and financial literacy and asset building.

SENIOR LEGAL HELPLINE

888-895-7873 Toll-Free

<https://law.elderaffairs.org/>

Hours of Operation:

Monday - Friday 9 a.m. - 4:30 p.m.

The Florida Senior Legal Helpline is a free service for any senior who has a civil legal question or problem. Callers will be given legal advice from an experienced attorney or paralegal. Further services may be available in the caller's local community. All legal helpline phone conversations are subject to attorney/client confidentiality.

UNITED WAY OF NORTHEAST FLORIDA

550 Water Street, Suite 5 - 32202

904-390-3200

<https://unitedwaynefl.org>

2-1-1 Information and Elder Care Advocate Initiative

United Way 2-1-1 is a 24-hour, seven days a week, referral service covering nine counties

throughout Northeast Florida. United Way 2-1-1 provides information and referral for:

- Emergency Financial Assistance
- Medical Needs and Assistance
- Child/Adolescent/Adult Mental Health and Substance Abuse
- Food, Shelter and Clothing
- Support Groups for People with Disabilities
- HIV/AIDS Information and Testing
- Victims of Abuse or Crime
- Adult, Child and Family Services
- 24-hour Suicide and Crisis Intervention and Prevention

WE CARE - JACKSONVILLE

Administrative Office

4615 Philips Highway - 32207

904-674-6450

www.wecarejacksonville.org

Provides free community-based medical services at local clinics for patients who cannot otherwise afford healthcare. Patient's income must be at or below 200 percent of the poverty level, as defined by the federal government, and the patient must be a resident of Duval County. Clinic locations are listed below.

Agape Community Health Center, Inc.

120 King Street - 32204

904-760-4904

Ascension St. Vincent's Mobile Health Outreach Ministry

2591 Oak Street - 32204

904-308-7809

City Rescue Mission

426 South McDuff Avenue - 32254

904-387-4357

Community Health Outreach

5126 Timuquana Road - 32210

904-573-1333

Jacksonville Myanmar Association

11633 Hampton Park Boulevard - 32256

904-651-0250

Legacy of Care Health Center, Inc.

7307 North Main Street - 32208

904-745-9333

Mission House Medical Clinic

800 Shetter Avenue

Jacksonville Beach, FL 32250

904-241-6767

Muslim American Social Services

2251 St. Johns Bluff Road - 32246

904-419-8006

Sulzbacher Beaches Clinic

850 6th Avenue South, Suite 500

Jacksonville Beach, FL 32250

904-224-3550

Sulzbacher Downtown Clinic

611 East Adams Street - 32202

904-394-8069

Volunteers in Medicine

41 East Duval Street - 32202

904-399-2766

WOMEN'S CENTER OF JACKSONVILLE

5644 Colcord Avenue - 32211

904-722-3000

www.thewcj.org

The Women's Center of Jacksonville improves the lives of women through advocacy, support, and education and providing rape recovery services for individuals of all genders in Baker, Duval and Nassau counties.

- Stop Violence Against Elders provides training to those in law enforcement, criminal justice, victim-serving and elder-serving professions on recognizing, addressing, investigating and prosecuting cases of domestic and sexual violence against elders.
- Crisis support and long-term advocacy for victims of sexual violence available 24 hours a day, seven days a week. Available to victims who report to the police or choose not to report.
- Affordable Mental Health Counseling with a flexible fee schedule for individuals, couples and families.
- Community Education that includes personal growth groups and workshops on a variety of topics, including self-esteem, relationships, stress management, art, music and more.
- Rape Prevention Education programs are available, by request, for your organization or club.
- Adult learning classes and one-on-one tutoring for women in our Expanded Horizon Literacy Program.
- Art & Soul group supports emerging and professional women artists.

- Breast cancer survivor support groups, personal advocacy and educational programs.
- Information and referral services for women who are looking for a service to help them meet a particular need.

COUNCILS ON AGING

**BEACHES COUNCIL ON AGING
DIAL-A-RIDE (BEACHES AREA)**

Bennie Furlong Senior Center

PO Box 50291

Jacksonville Beach, FL 32250-0291

904-246-1477

www.beachescoa.org

Hours of Operation:

Weekdays 8 a.m. to 4 p.m.

Provides transportation services for senior citizens and handicapped persons to doctor and dentist appointments, Mayo Clinic, grocery stores, etc. Five-dollar donation round trip for Beaches area.

FLORIDA COUNCIL ON AGING (FCOA)

Erin McLeod, President State Office

1018 Thomasville Road, Suite 110

Tallahassee, FL 32303

850-222-8877

www.fcoa.org

E-mail: moreinfo@fcoa.org

The Florida Council on Aging is dedicated to enhancing the quality of life for all older persons, their families and their communities through advocacy, information-sharing and education. Membership benefits include fast access to information, a network of professionals in aging, an annual training conference, monthly publications and opportunities for advocacy on behalf of older persons.

COUNSELING & ASSESSMENTS

SENIOR LIFE SOLUTIONS

904-536-3890

Free Consultation

CREMATION SERVICES

ALL ABOUT CREMATION INC.

1371 Cassat Avenue
Jacksonville, FL 32205
904-661-1138

www.allaboutcremationinc.com

► see our ad this page

DENTAL SERVICES

AMERICAN CARE OF NORTH FLORIDA

1918 Blanding Boulevard
Jacksonville, FL 32210

904-389-6954

1100 Cesery Boulevard
Jacksonville, FL 32211

904-551-5884

500 McDuff Avenue South
Jacksonville, FL 32254

904-506-4044

www.americancare.com

► see our **Outside Back Cover**

DENTAL HYGIENE SERVICES FSCJ - NORTH CAMPUS

4501 Capper Road, Building A,
Room 320 - 32218

904-766-6571

www.fscj.edu/dental-clinic

The dental hygiene students at Florida State College at Jacksonville - North Campus, will provide the following services: oral exam, scale and polish teeth, apply a topical fluoride treatment and take dental radiographs (X-rays) for a fee of \$10. Appointments last three to four hours, and sometimes more than one appointment is required. Call to have your name added to the waiting list.

DENTAL LIFELINE NETWORK • FLORIDA

PO Box 19663 - 32245-9663

850-577-1466

Volunteers provide dental care to individuals who are over 65 years of age, are permanently disabled or need medically necessary dental care.

All About Cremation Inc.
Family Owned and Operated
Serving Duval, Nassau, St. Johns, and Clay Counties
www.allaboutcremationinc.com
904-661-1138
\$995.00*
*Subject to change
All About Cremation

DENTISTS - IMPLANTS

JAX IMPLANTS & DENTURES

11645 Beach Boulevard, Suite 101

Jacksonville, FL 32246

904-875-5353

www.jaximplant.com

► see our ad page 3

DENTISTS - PROSTHODONTICS (CROWNS, BRIDGES & DENTURES)

JAX IMPLANTS & DENTURES

11645 Beach Boulevard, Suite 101

Jacksonville, FL 32246

904-875-5353

www.jaximplant.com

► see our ad page 3

DENTURES

JAX IMPLANTS & DENTURES

11645 Beach Boulevard, Suite 101

Jacksonville, FL 32246

904-875-5353

www.jaximplant.com

► see our ad page 3

DIAGNOSTIC CENTERS

AMERICAN CARE OF NORTH FLORIDA

1918 Blanding Boulevard
Jacksonville, FL 32210

904-389-6954

1100 Cesery Boulevard
Jacksonville, FL 32211

904-551-5884

500 McDuff Avenue South
Jacksonville, FL 32254

904-506-4044

www.americancare.com

► see our **Outside Back Cover**

DISABLED SERVICES

AGENCY FOR COMMUNITY EMPOWERMENT, INC. (ACE)

5730 Bowden Road, Suite 206 - 32216

904-551-0760

Offers person-centered services and training to foster maximum independence, self-advocacy, community integration and an enhanced quality of life.

AMERICAN COUNCIL OF THE BLIND

202-467-5081

www.acb.org

This national organization's purpose is to work toward independence, security, equality of opportunity and improved quality of life for all blind and visually impaired people.

ARC JACKSONVILLE, THE

1050 North Davis Street - 32209

904-355-0155

<https://arcjacksonville.org/>

Programs include specialized aging support, adult day training, mental health services, residential homes, education and more.

CIL JACKSONVILLE

2709 Art Museum Drive - 32207

904-399-8484

www.ciljacksonville.org

Provides community-based programs and self-directed services, including technology and equipment loan programs, communication services, employment services and other community-based programs.

DISABILITY RIGHTS FLORIDA

2473 Care Drive, Suite 200

Tallahassee, FL 32308

850-488-9071

800-342-0823 Toll-Free

www.disabilityrightsflorida.org

Provides advocacy services for individuals with disabilities whose rights have been violated or who have been abused or neglected. It administers eight federally mandated programs.

FLORIDA COUNCIL OF THE BLIND, INC.

800-267-4448

www.fcb.org

Project Insight is an outreach service of the Florida Council of the Blind. Our peer counselors/advisors are happy to provide information, encouragement and referrals to local, state and national services that are available. They can also suggest areas of social interaction and community involvement.

FLORIDA DEPARTMENT OF EDUCATION, DIVISION OF VOCATIONAL REHABILITATION

2050 Art Museum Drive,
Suites 101 & 205 - 32207

904-348-2770

921 North Davis Street, Building B,
Suite 115 - 32209

904-301-3660

2255 Dunn Avenue, Suite 609 - 32218

904-696-5920

www.rehabworks.org

Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

Provides services for persons who are mentally or physically impaired so that they can return to work.

JACKSONVILLE COUNCIL OF THE BLIND

2700 University Boulevard West,
Building 2 - 32217

904-996-7404

www.fcb.org/JCB

A national, statewide, and local nonprofit organization of blind, visually impaired, and sighted individuals who are committed to promoting independence, dignity and a better quality of life for the blind and visually impaired.

JACKSONVILLE SPEECH & HEARING CENTER

1010 North Davis Street,
Suites 101 & 104 - 32209

904-355-3403

14595 Philips Highway, Suite 2 - 32256

904-355-3403

<https://shcjax.org>

Provides high quality care to individuals with hearing, speech and language disorders.

VISION EDUCATION & REHABILITATION CENTER, THE

101 West State Street, Room A-2140 - 32202
904-633-8220

www.fscj.edu/community/vision-education-rehabilitation-center

The Vision Education & Rehabilitation Center is a community-based rehabilitation program for adults and high school students with blindness or visual impairment. Through specialized training, the students learn the necessary skills to gain independence in the home, workplace and community.

DISEASE INFORMATION

| Category | Name Address Phone Website |
|--|--|
| ALZHEIMER'S DISEASE/ DEMENTIA | <p>ALZHEIMER'S ASSOCIATION 2170 West State Road 434, Suite 300, Longwood, FL 32779 800-272-3900 24/7 Helpline www.alz.org</p> |
| | <p>ALZHEIMER'S DISEASE EDUCATION & REFERRAL CENTER (ADEAR) 31 Center Drive, Building 31, Room 5-C-27, Bethesda, MD 20892 800-438-4380 Toll-Free www.nia.nih.gov/alzheimers</p> |
| | <p>BRIGHT FOCUS FOUNDATION ALZHEIMER'S DISEASE RESEARCH 22512 Gateway Center Drive, Clarksburg, MD 20871 800-437-2423 Toll-Free www.brightfocus.org/alzheimers</p> |
| | <p>DEMENTIA CARE & CURE INITIATIVE 10688 Old St. Augustine Road - 32257 888-242-4464 Toll-Free www.caregivercoalition.org/dcci</p> |
| | <p>ELDERCARE LOCATOR 800-677-1116 Toll-Free https://eldercare.acl.gov</p> |

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|--------------------------------------|--|
| ALZHEIMER'S DISEASE/ DEMENTIA | <p>MEMORY DISORDER CLINIC, MAYO CLINIC <i>Neurology Department</i> 4500 San Pablo Road South - 32224 904-953-0856 www.mayoclinic.org/departments-centers/neurology/memory-disorder-clinic-florida/overview</p> |
| | <p>NATIONAL INSTITUTES OF HEALTH CLINICAL TRIALS DATABASE https://clinicaltrials.gov</p> |
| CANCER | <p>AMERICAN CANCER SOCIETY <i>Florida Office</i> 12810 USF Magnolia Drive, Tampa, FL 33612 800-227-2345 www.cancer.org/about-us/local/florida.html</p> |
| | <p>DUVAL CAR CLUB CANCER AWARENESS PO Box 26044 - 32226-6044 904-629-8156 www.dccca23.org</p> |
| | <p>FLORIDA BREAST CANCER FOUNDATION, THE 888-492-4483 Toll-Free www.floridabreastcancer.org/support-resources/Duval</p> |
| DIABETES | <p>AMERICAN DIABETES ASSOCIATION PO Box 7023, Merrifield, VA 22116-7023 888-342-2383 Toll-Free/800-342-2383 Toll-Free - National www.diabetes.org</p> |
| | <p>NATIONAL INSTITUTE OF DIABETES AND DIGESTIVE AND KIDNEY DISEASES 9000 Rockville Pike, Bethesda, MD 20892 800-860-8747 Toll-Free www.niddk.nih.gov</p> |
| EPILEPSY | <p>EPILEPSY ALLIANCE FLORIDA 5209 San Jose Boulevard, Suite 102 - 32207 904-731-3752 https://epilepsyalliancefl.org/</p> |
| | <p>EPILEPSY FOUNDATION FLORIDA 1044 Brandon Boulevard, EP-7, Brandon, FL 33511 813-870-3414/800-332-1000 24/7 Helpline www.epilepsy.com/local/epilepsy-foundation-florida</p> |

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| HEART | <p>AMERICAN HEART ASSOCIATION 7751 Baymeadows Road East, Suite 106-F - 32256 904-903-5205 877-242-4277 Toll-Free/800-242-8721 Toll-Free - National www.heart.org</p> |
| KIDNEY | <p>AMERICAN ASSOCIATION OF KIDNEY PATIENTS 14440 Bruce B. Downs Boulevard, Tampa, FL 33613 800-749-2257 Toll-Free www.aakp.org</p> |
| | <p>AMERICAN KIDNEY FUND, THE 11921 Rockville Pike, Suite 300, Rockville, MD 20852 800-638-8299 Toll-Free www.kidneyfund.org</p> |
| | <p>NATIONAL KIDNEY DISEASE EDUCATION PROGRAM 9000 Rockville Pike, Bethesda, MD 20892 800-860-8747 Toll-Free www.niddk.nih.gov/health-information/community-health-outreach/information-clearinghouses/nkdep</p> |
| | <p>NATIONAL KIDNEY FOUNDATION OF FLORIDA 5756 South Semoran Boulevard, Orlando, FL 32822 800-927-9659 Toll-Free www.kidneyfl.org</p> |
| LEUKEMIA & LYMPHOMA | <p>BLOOD CANCER UNITED <i>North Florida</i> PO Box 22443, New York, NY 10087-2443 888-557-7177 https://bloodcancerunited.org/regions/nofl</p> |
| LUNG | <p>AMERICAN LUNG ASSOCIATION IN FLORIDA 4720 Salisbury Road - 32256 904-520-7120/800-586-4872 Toll-Free www.lung.org/fl</p> |
| LUPUS | <p>LUPUS FOUNDATION OF AMERICA <i>Southeast Region</i> 2300 High Ridge Road, Suite 375, Boynton Beach, FL 33426 561-279-8606 ext. 2/855-905-8787 www.lupus.org/southeast</p> |

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|----------------------------------|--|
| <p>MULTIPLE SCLEROSIS</p> | <p>NATIONAL MULTIPLE SCLEROSIS SOCIETY <i>North Florida Chapter</i> PO Box 88540, Carol Stream, IL 60188-0540 904-332-6810/800-344-4867 Toll-Free www.nationalmssociety.org/resources/get-connected/in-your-area/fln</p> |
| <p>MUSCULAR DYSTROPHY</p> | <p>MUSCULAR DYSTROPHY ASSOCIATION <i>National MDA Resource Center</i> 1016 West Jackson Boulevard, Suite 1073, Chicago, IL 60607 1-833-ASK-MDA1 (1-833-275-6321) www.mda.org</p> |

EDUCATION

**DUVAL COUNTY PUBLIC SCHOOLS
COMMUNITY EDUCATION PROGRAM**

8015 Parker School Road - 32211

904-858-6080

www.duvalschools.org/page/community-education

The Duval County Public School System designates selected hours to serve community needs by providing educational, recreational, vocational and social activities. These community schools are open afternoons, evenings and, in some cases, weekends. Call the number above for the school nearest you and its schedule of activities.

EDWARD WATERS UNIVERSITY

1658 Kings Road - 32209

904-470-8000

www.ew.edu

FLORIDA STATE COLLEGE AT JACKSONVILLE

Advanced Technology Center

401 West State Street - 32202

904-646-2300

Deerwood Center

9911 Old Baymeadows Road - 32256

904-646-2300

Downtown Campus

101 West State Street - 32202

904-646-2300

Kent Campus

3939 Roosevelt Boulevard - 32205

904-646-2300

North Campus

4501 Capper Road - 32218

904-646-2300

South Campus

11901 Beach Boulevard - 32246

904-646-2300

Urban Resource Center

601 West State Street - 32202

904-361-6210

www.fscj.edu/academics/workforce-education

Classes include how to use a computer, keyboarding, email, digital photography and photo restoration. Seniors can learn to connect with family and friends, create a simple website and much more.

JACKSONVILLE UNIVERSITY

2800 University Boulevard North - 32211

904-268-8000

www.ju.edu

Jacksonville University's UpSkill Institute provides a range of courses. The catalog includes over 800 courses in the categories of business, computer science, health and fitness, information technology, art and design, computer applications and more.

UNIVERSITY OF NORTH FLORIDA

Osher Lifelong Learning Institute

12000 Alumni Drive - 32224

904-620-4200

www.unf.edu/pll/olli.html

EMERGENCY SERVICES

AMERICAN RED CROSS***Northeast Florida Chapter***

751 Riverside Avenue - 32204

904-358-8091www.redcross.org

Provides relief to victims of disasters and helps people prevent, prepare for and respond to emergencies. Offers education and certification in CPR/First Aid, Babysitting/Family Caregiving and Swimming/Water Safety courses. Volunteer opportunities are available in all areas of chapter service.

**BEACHES EMERGENCY ASSISTANCE
MINISTRY, THE (BEAM)**

850 6th Avenue, Suite 400

Jacksonville Beach, FL 32250

904-241-2326www.jaxbeam.org

BEAM offers emergency food and financial services, as well as case management services.

BRIDGE THE GAP

561 West 25th Street - 32206

904-630-0741<https://bridgethegapjax.org/>**Hours of Operation:**

Monday - Thursdays 8 a.m. - 2 p.m.

Nonprofit services provide emergency assistance based on income levels for the elderly or handicapped.

MAX BLOCK FOOD PANTRY***Jewish Family & Community Services***

6261 Dupont Station Court East - 32217

904-448-1933www.jfcsjax.org

Jewish Family and Community Services provides emergency groceries to individuals and families experiencing difficult times.

EMPLOYMENT OPPORTUNITIES

CAREERSOURCE NORTHEAST FLORIDA

5000 Norwood Avenue, Suite 2 - 32208

904-924-1710

11268 Beach Boulevard - 32246

904-997-3100www.careersourcenortheastflorida.com

CareerSource is a publicly funded agency that provides extensive workforce-related services connecting workers to jobs.

ESTATE & GUARDIANSHIP LITIGATION

ROGERS TOWERS

1301 Riverplace Boulevard, Suite 1500

Jacksonville, FL 32207

904-346-5534www.rtlaw.com

► see our ad page 56

FOOD, MEALS & NUTRITION

**BEACHES EMERGENCY ASSISTANCE
MINISTRY, THE (BEAM)**

1447 Mayport Road, Suite 6-C

Atlantic Beach, FL 32233

904-241-2326

850 6th Avenue, Suite 400

Jacksonville Beach, FL 32250

904-241-2326www.jaxbeam.org**CLARA WHITE MISSION, INC.**

613 West Ashley Street - 32202

904-354-4162www.clarawhitemission.org**FEEDING NORTHEAST FLORIDA**

5245 Old Kings Road - 32254

904-513-1333www.feedingnefl.org**GLEANERS DISPATCH, INC.**

8207 103rd Street - 32210

904-777-6344www.gleanersdispatch.org**LSS FOOD PANTRY**

4615 Philips Highway - 32207

904-448-5995www.lssjax.org

MANDARIN FOOD BANK
11730 Old St. Augustine Road - 32258
904-292-1675
www.themandarinfoodbank.com

REVITALIZE ARLINGTON
Arlington Market Pantry
9000 Regency Square Boulevard,
Suite 211 - 32211
904-339-5125
I.M.P.A.C.T. Dream Center Community Pantry
465 Acme Street - 32211
904-339-5125
www.revitalizearlingtonjax.org

FOOD, MEALS & NUTRITION – FOOD ASSISTANCE PROGRAM

AMERICAN CARE OF NORTH FLORIDA
1918 Blanding Boulevard
Jacksonville, FL 32210
904-389-6954
1100 Cesery Boulevard
Jacksonville, FL 32211
904-551-5884
500 McDuff Avenue South
Jacksonville, FL 32254
904-506-4044
www.americancare.com
▶ see our **Outside Back Cover**

FOOD, MEALS & NUTRITION - FOOD EMERGENCY

The following agencies will assist in providing food in emergency situations.

CATHOLIC CHARITIES BUREAU
1430 Bernita Street - 32211
904-354-4846
www.ccbjax.org/food-assistance
Hours of Operation:
Opens Wednesday & Friday at 8:30 a.m.
Provides items from the food pantry once every three months per family. No appointment necessary. Please bring a picture ID.

DOWNTOWN ECUMENICAL SERVICES COUNCIL
215 North Ocean Street - 32202
904-358-7955
www.descjax.org/assistance-services/get-groceries
Hours of Operation:
Monday, Wednesday & Friday 9 a.m. - 12 p.m.
Provides groceries once every 30 days per household. DESC requires proof of housing and IDs for members of the household.

MANDARIN PRESBYTERIAN CHURCH
Daily Bread Food Pantry
11844 Mandarin Road - 32223
904-680-9944
www.mandarinpres.com/dailybread

Hours of Operation:
Tuesday 4:30 p.m. - 6 p.m.
Participants may visit once every two weeks.
No one is turned away on the first visit.

SALVATION ARMY FOOD PANTRY
328 North Ocean Street - 32202
904-301-4800
<https://jacksonville.salvationarmyflorida.org/>
The Salvation Army operates a Senior Food Pantry that provides low-income seniors with supplemental groceries to ensure they won't go hungry before their next monthly income is received.

ST. JOSEPH'S CATHOLIC CHURCH
MANDARIN FOOD BANK
11730 Old St. Augustine Road - 32258
904-292-1675

<https://stjosephsjax.org/mandarin-food-bank>
Hours of Operation:
Monday, Wednesday, Friday 9 a.m. - 11:30 a.m.
Serving those in the Mandarin community regardless of religious affiliation.

UNITED COMMUNITY OUTREACH MINISTRY EMERGENCY SERVICES (UCOM)
3349 St. Augustine Road - 32207
904-396-2401
www.ucomjax.org
Hours of Operation:
Monday - Thursday 9:30 a.m. - 1 p.m.
Provides food assistance to people in the Southside area, serving ZIP codes 32205, 32207, 32216, 32217, 32246, 32256 and 32257.

FOOD, MEALS & NUTRITION - MEALS ON WHEELS

The Meals on Wheels program delivers meals to the homebound Monday through Friday; however, some provide service seven days a week. Call providers for additional information.

AGING TRUE SENIOR SERVICES
4250 Lakeside Drive, Suite 116 - 32210
904-807-1203

**LUTHERAN SOCIAL SERVICES OF
NORTHEAST FLORIDA, INC.**
4615 Philips Highway - 32207
904-448-5995

**NORTHEAST FLORIDA AREA ON
AGING, INC.**
10688 Old St. Augustine Road - 32257
904-391-6699

RIVERSIDE PRESBYTERIAN CHURCH
849 Park Street - 32204
904-355-4585

**UNITED COMMUNITY
OUTREACH MINISTRY EMERGENCY
SERVICES (UCOM)**
3349 St. Augustine Road - 32207
904-396-2401

FOOD, MEALS & NUTRITION - SUPPLEMENTAL NUTRITION ASSISTANCE PROGRAM

The Supplemental Nutrition Assistance Program enables low-income households to obtain food that will improve their diets through increased food purchasing power. Income limitations must be met to qualify. The Florida Department of Children and Families administers this program. The main program site is listed below. You can apply at any Duval County Public Library, online or at one of their Community Partner locations. For applications and all Access Florida community partners, visit www.myflfamilies.com/myaccess.

Hours of Operation:
Monday - Friday 8 a.m. - 5 p.m.

FUNERAL SERVICES

ALL ABOUT CREMATION INC.
1371 Cassat Avenue
Jacksonville, FL 32205
904-661-1138
www.allaboutcremationinc.com
► see our ad page 61

HEALTH

DUVAL COUNTY HEALTH DEPARTMENT ADMINISTRATIVE OFFICE

921 North Davis Street - 32209

904-253-1000

<https://duval.floridahealth.gov>

The health department provides the highest quality clinical care at convenient locations throughout Duval County.

Breast and Cervical Cancer Program

904-253-1610

Clinical & Nutrition Services

904-253-1000

Vital Statistics Birth and Death Certificates

904-253-1620

DUVAL COUNTY HEALTH DEPARTMENT CENTRAL HEALTH PLAZA COMPREHENSIVE CARE CENTER

515 West 6th Street - 32206

904-253-1000

<https://duval.floridahealth.gov>

This location provides the following services: Testing, Counseling and Primary Care for HIV/AIDS and STDs, Overseas Travel Immunization, Refugee Health Screenings and Travel Medicine Center, Financial Eligibility/Social Services, Medicaid Information, and the Center for Specialized Pulmonary Services (Tuberculosis Care).

DUVAL COUNTY HEALTH DEPARTMENT IMMUNIZATION CENTER

515 West 6th Street - 32206

904-253-1420

<https://duval.floridahealth.gov>

HEALTH CENTER LOCATIONS

DUVAL COUNTY HEALTH DEPARTMENT HEALTH CENTERS

Center for Women and Children at Central Health Plaza (Children & Women's Services)

515 West 6th Street - 32206

904-253-1080

Comprehensive Care Center

515 West 6th Street - 32206

904-253-1040

Immunization Center

515 West 6th Street - 32206

904-253-1420

South Jacksonville Family Health Center (Children & Women's Services)

3225 University Boulevard South,
Suite 101 - 32216

904-253-2555

South Jacksonville Immunization Center

3225 University Boulevard South,
Suite 200 - 32216

904-253-1140

Wesconnett WIC and Nutrition Services

5917 105th Street - 32244

904-253-1500

Westside Health Services (Dental Services)

120 King Street - 32204

904-253-1680

<https://duval.floridahealth.gov>

HEALTH INSURANCE - COUNSELING

SHINE PROGRAM (SERVING HEALTH INSURANCE NEEDS OF ELDERS)

10688 Old St. Augustine Road - 32257

904-391-6600

888-242-4464 Toll-Free

www.myeldersource.org

Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

Specially trained volunteers can assist with your Medicare, Medicaid and other health insurance questions by providing free and unbiased one-on-one counseling and information. There are ways to potentially lower Medicare costs for

low-income individuals. Trained SHINE volunteers are available to assist you by calling ElderSource at the number listed above.

HEALTH INSURANCE - MEDICAID/MEDICARE

FLORIDA MEDICARE CONTRACTOR (CARRIER AND INTERMEDIARY) FIRST COAST SERVICE OPTIONS, INC. (FCSO)

4800 Deerwood Campus Parkway,

DCC 400-1 - 32246

www.fcso.com

Medicare Information and Questions:

- Call **800-633-4227**. This toll-free helpline is available 24 hours a day, seven days a week to answer your questions. You can speak to a Customer Service Representative in English or Spanish. TTY users should call **877-486-2048**.
- Look at www.medicare.gov, Medicare's official consumer website. You can find the most up-to-date Medicare information and answers to your questions anytime.
- **Medicare and You 2026**, the official government handbook with important information about new changes to Medicare, your Medicare benefits, choosing a health plan that's right for you and other helpful information, can be found at www.medicare.gov/medicare-and-you.

MEDICAID AREA OFFICE (AHCA)

Area Four

921 North Davis Street, Building A,
Suite 115 - 32209

904-798-4201

888-419-3456 Toll-Free

<https://ahca.myflorida.com>

The state agency that administers Florida Medicaid is the Agency for Health Care Administration (AHCA). AHCA provides information and referral assistance to beneficiaries, as well as technical assistance and policy interpretation to other agencies, medical providers and the general public. AHCA has 11

area offices throughout the state that serve as the local liaisons to providers and beneficiaries. Two basic groups of people are eligible for Medicaid: low-income children and families; and the aged, blind and disabled. Within these two groups, there are several categories of eligibility. In addition to qualifying under one of these two basic groups, an eligible Medicaid beneficiary must meet income and asset limits. These vary by category. The primary categories for Medicaid eligibility include low-income families, disabled people who receive SSI, aged and disabled persons, children in foster care and emergency shelters, undocumented immigrants, refugees, the medically needy, Institutional Care and Medicare Expansion.

HEALTH SCREENING

VISION IS PRICELESS, INC.

6161 Arlington Expressway - 32211

904-503-2423

www.visionispriceless.org

Vision is Priceless (VIP) is dedicated to improving the vision health of Florida's First Coast through vision screening for adults and children. VIP provides free vision acuity screenings for about 39,000 children and 3,300 adults each year and provides assistance with follow-up treatment for those in need through our Cared Vision Program. Call our office for a screening near you.

HOME SERVICES - HOME HEALTH CARE AGENCIES

| Name | Address | Phone |
|---|---|---------------------|
| A CARE CONNECTION HOME HEALTH | 11512 Lake Mead Avenue, Unit 402 - 32256 | 904-899-5520 |
| A CARING HAND, LLC | 9050 Cypress Green Drive, Suite 103 - 32256 | 904-733-8778 |
| A HELPING HEART & HAND | 103 Century 21 Drive, Suite 213 - 32216 | 904-438-8590 |
| A PLACE AT HOME - JACKSONVILLE SOUTHEAST | 4237 Salisbury Road, Building 3, Suite 305 - 32216 | 904-539-4688 |
| ABLE ACCESS HOME HEALTH | 101 Century 21 Drive, Suite 216 - 32216 | 904-827-7057 |
| ABSOLUTE CARE HOME HEALTH SERVICES, LLC | 1839 Lane Avenue South, Suite 106 - 32210 | 904-379-1337 |
| ACCESS HOME HEALTH | 8665 Baypine Road, Suite 215 - 32256 | 844-808-9096 |
| AGELESS HOME CARE | 12724 Gran Bay Parkway West, Suite 410 - 32258 | 904-383-0546 |

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| AGING TRUE HOME HEALTH | 4250 Lakeside Drive, Suite 116 - 32210 | 904-807-1203 |
| AHP HOME HEALTH CARE, INC. | 7737 Lueders Avenue - 32208 | 904-766-1285 |
| ALIVIA CARE AT HOME | 5450 Ramona Boulevard - 32205 | 904-361-3902 |
| ALL AT HOME HEALTHCARE | 4130 Salisbury Road Suite 2420 - 32216 | 904-639-6760 |
| ALLSTAR HOME CARE, LLC | 12724 Gran Bay Parkway West, Suite 410 - 32258 | 904-688-5100 |
| ALPINE CARE HOME HEALTH | 4348 Southpoint Boulevard, Suite 320 - 32216 | 904-241-1656 |
| ALWAYS CARING HOME HEALTH | 3491 Pall Mall Drive, Suite 105 - 32257 | 904-606-4006 |
| ALWAYS THERE CARE CORP | 525 North Newnan Street, Suite 2 - 32202 | 904-403-8827 |
| AMADA SENIOR CARE OF JACKSONVILLE | 13400 Sutton Park Drive South, Suite 1402 - 32224 | 904-512-7747 |
| AMEDISYS HOME HEALTH | 10199 Southside Boulevard, Suite 300 - 32256 | 904-683-9124 |
| ANF HOME CARE | 2050 Kings Circle South Neptune Beach, FL 32266 | 904-395-7106 |
| ANGELS OF CARE PEDIATRIC HOME HEALTH | 6621 Southpoint Drive North, Suite 120 - 32216 | 904-683-8666 |
| APEX COMPANION CARE | 6621 Southpoint Drive North, Suite 310 - 32216 | 904-346-3026 |
| APEX HOME HEALTHCARE | 751 Oak Street - 32204 6621 Southpoint Drive North, Suite 340 - 32216 | 904-389-7385 904-425-4202 |
| ARCADIA HOME CARE & STAFFING | 4244 University Boulevard South, Suite 3 - 32216 | 904-731-1183 |

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| ASCENSION AT HOME | 7235 Bentley Road, Suite 236 - 32256 | 904-351-0795 |
| ASSISTING HANDS - JACKSONVILLE BEACHES | 263 River Hills Drive, Suite 2 - 32216 | 904-543-2300 |
| AT HOME WOUND CARE AND SKILLED SERVICES | 10163 Fortune Parkway - 32256 | 904-840-0558 |
| AVEANNA HEALTHCARE | 8659 Baypine Road, Building 3, Suite 100 - 32256 | 904-730-2200 |
| B&E HOME CARE | 10175 Fortune Parkway, Suite 1103 - 32256 | 904-222-0644 |
| BAPTIST HOME HEALTH CARE BY BAYADA | 3563 Philips Highway, Building B, Suite 202-B - 32207 | 904-202-4300 |
| BIOSCRIP INFUSION SERVICES | 3986 Boulevard Center Drive, Suite 1 - 32207 | 904-398-1983 |
| BLACKSTONE HOME HEALTHCARE, LLC | 101 Century 21 Drive, Suite 208 - 32216 | 904-683-1159 |
| BRIGHTSTAR CARE OF PONTE VEDRA/WEST JACKSONVILLE | 7563 Philips Highway, Building 300, Suite 304 - 32256 | 904-567-6386 |
| BROOKDALE AT HOME JACKSONVILLE | 9601 Southbrook Drive, Suite PL-1 - 32256 | 904-927-4569 |
| CAPSTONE HOME HEALTH | 9310 Old Kings Road South, Suite 1703 - 32257 | 904-596-0023 |
| CDH HOME CARE, INC. | 4738 Norwood Avenue - 32206 | 904-924-9200 |
| CENTERWELL HOME HEALTH | 10161 Centurion Parkway North, Suite 320 - 32256 | 904-730-4640 |
| CHOICE MATTERS HOME HEALTHCARE, INC. | 4741 Atlantic Boulevard, Suite D - 32207 | 904-680-1256 |
| CJ'S HOME CARE, LLC | 6034 Chester Avenue, Suite 105-A - 32217 | 904-723-1314 |

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| COMFORCARE HOME CARE | 9432 Baymeadows Road, Suite 120 - 32256 | 904-232-4407 |
| COMFORT KEEPERS | 12276 San Jose Boulevard, Suite 304 - 32223 9951 Atlantic Boulevard, Suite 220 - 32225 | 904-230-9220 904-938-2512 |
| CONCIERGE CARE | 6817 Southpoint Parkway, Suite 1003 - 32216 | 904-209-9467 |
| CONCIERGE HOME CARE | 4655 Salisbury Road, Suite 110 - 32256 | 904-733-1003 |
| CONFIDENT CARE OF FLORIDA CORP. | 9428 Baymeadows Road, Suite 230 - 32256 | 904-733-1717 |
| CORAM CVS SPECIALTY INFUSION SERVICES | 9143 Philips Highway, Suite 300 - 32256 | 904-363-3089 |
| CORNERSTONE CAREGIVING | 1628 San Marco Boulevard, Suite 9 - 32207 | 904-830-6360 |
| COVENANT HOME HEALTH CARE | 8837 Goodby's Executive Drive, Suite 203 - 32217 | 904-456-8476 |
| DILIGENT HOME HEALTH CARE | 5757 Booth Road, Building 100 - 32207 | 904-425-1414 |
| ENHABIT HOME HEALTH JACKSONVILLE | 9143 Philips Highway, Suite 535 - 32256 | 904-296-1913 |
| EXCELLSIOR HOME CARE | 11437 Central Parkway, Suite 106 - 32224 | 904-203-1323 |
| FAMILY FIRST HOMECARE OF JACKSONVILLE | 6800 Southpoint Parkway, Suite 100 - 32216 | 904-204-2273 |
| FLEET LANDING | 1 Fleet Landing Boulevard Atlantic Beach, FL 32233 | 904-789-5094 |
| FLETCHER'S HOME CARE, INC. | 12443 San Jose Boulevard, Suite 501 - 32223 | 904-288-6036 |
| GOOD NEWS HOME HEALTH SERVICES, LLC, THE | 6034 Chester Avenue, Suite 207-A - 32217 | 850-284-4660 |

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| GRANNY NANNIES OF JACKSONVILLE | 8130 Baymeadows Circle West, Suite 110 - 32256 | 904-731-2100 |
| GUARDIAN ANGELS NURSING CARE | 50 North Laura Street, Suite 2502 - 32204 | 904-322-2117 |
| HARMONYCARES MEDICAL GROUP | 5011 Gate Parkway, Building 100, Suite 350 - 32256 | 904-281-1915 |
| HCA FLORIDA HEALTHCARE AT HOME | 7411 Fullerton Street, Suite 106 - 32256 | 904-355-2991 |
| HEAVENLY HOME SWEET HOME, INC. | 3733 University Boulevard West, Suite 202 - 32217 | 904-453-8129 |
| HOME FIRST HOME HEALTH CARE, LLC | 101 Century 21 Drive, Suite 210-A - 32216 | 904-725-6766 |
| HOME HELPERS HOME CARE | 1904 University Boulevard West - 32217 | 904-447-5288 |
| HOME INSTEAD SENIOR CARE | 9191 R G Skinner Parkway, Suite 801 - 32256 | 904-299-6847 |
| INTERIM HEALTHCARE OF JACKSONVILLE | 7400 Baymeadows Way, Suite 107 - 32256 | 904-448-1133 |
| JOYAL HEALTH CARE SERVICES, INC. | 9905 Old St. Augustine Road, Suite 503 - 32257 | 904-448-1025 |
| MAXIM HEALTHCARE SERVICES, INC. | 7775 Baymeadows Road, Suite 200 - 32256 | 904-396-2199 |
| MEDICAL SERVICES OF AMERICA HOME HEALTH | 3589 Cardinal Point Drive, Suite 2 - 32257 | 904-998-4408 |
| MEGA NURSING SERVICES, INC. | 1626 Camden Avenue - 32207 | 904-396-4908 |
| NURSESPRING OF JACKSONVILLE, LLC | 10024 San Jose Boulevard - 32257 | 904-346-0500 |
| ONYX HOME HEALTH SOLUTIONS, LLC | 1225 West Beaver Street, Suite 101 - 32204 | 904-930-4035 |

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| OPTUM INFUSION PHARMACY | 9655 Florida Mining Boulevard West, Suite 411 - 32257 | 904-652-1990 |
| PASSIONATE HANDS, LLC | 3119 Spring Glen Road, Suite 103 - 32207 | 904-999-8528 |
| PRECISE HOME CARE | 8659 Baypine Road, Building 3, Suite 200 - 32256 | 904-448-8670 |
| PRUITTHEALTH @ HOME - JACKSONVILLE | 4250 Lakeside Drive, Suite 214 - 32210 | 904-800-7090 |
| RFH RESTORE FIRST HEALTH | 4811 Beach Boulevard, Suite 300 - 32207 | 904-328-5035 |
| RIGHT AT HOME | 10175 Fortune Parkway, Suite 202 - 32256 | 904-201-3566 |
| RIVER CITY HOME HEALTH | 8553 Argyle Business Loop, Suite 2 - 32244 | 904-418-7900 |
| RIVER GARDEN HEBREW HOME | 11401 Old St. Augustine Road - 32258 | 904-260-1818 |
| SANTE HOME HEALTHCARE | 3830 Crown Point Road, Suite A-2 - 32257 | 904-683-7495 |
| SENIOR HELPERS OF NORTH COAST FLORIDA | 8833 Perimeter Park Boulevard, Suite 602 - 32216 | 904-458-9000 |
| SENIORS HELPING SENIORS | 2021 Art Museum Drive, Suite 115 - 32207 | 904-525-7236 |
| SOUTHEAST HOMECARE | 4348 Southpoint Boulevard, Suite 311 - 32216 | 904-717-9960 |
| SUWANNEE MEDICAL PERSONNEL | 1460 Cassat Avenue, Suite A - 32205 | 904-384-4402 |
| SYNERGY HOMECARE | 3761 San Jose Place, Suite 20 - 32257 | 904-783-7070 |
| T.E.H.C., LLC | 7899 Baymeadows Way, Suite 100 - 32256 | 904-722-1112 |

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|---|---|--|
| TEAM SELECT HOME CARE | 9250 Baymeadows Road, Suite 450 - 32256 | 904-730-9580 |
| THERAPYCARE HOME HEALTH, LLC | 700 3rd Street, Suite 202 Neptune Beach, FL 32266 | 904-246-3436 |
| TRILOGY HOME HEALTHCARE | 12740 Gran Bay Parkway West, Suite 2400 - 32258 | 904-229-0510 |
| UF HEALTH HOME CARE - JACKSONVILLE | 580 West 8th Street, Tower II, 9th Floor, Suite 9009 - 32209 | 904-244-9900 |
| UNDERHILL STAFFING, INC. | 3515 Hendricks Avenue - 32207 | 904-396-7553 |
| VISITING ANGELS | 4250 Lakeside Drive, Suite 210 - 32210 3733 University Boulevard West, Suite 212 - 32217 | 904-302-7560 904-394-3203 |
| VITALCARING GROUP | 10250 Normandy Boulevard, Suite 502 - 32221 | 904-693-4516 |
| WELCOME HOMECARE | 9570 Regency Square Boulevard - 32225 | 904-474-5455 |

HOME SERVICES - RESPITE SERVICES

Respite is a service that provides families of homebound elderly individuals with a break from their responsibilities as caregivers. The purpose is to provide in-home assistance in order to give caregivers needed relief, which may increase their ability to continue to care for a homebound elder without jeopardizing their own mental or physical health. Fully trained, stipend and non-stipend volunteers are available to provide respite for weekdays, evenings and weekends. They are also available for holidays, birthdays, anniversaries, other special events and caregiver training sessions.

CAREGIVING.COM

www.caregiving.com

The website offers insights, information and inspiration to help family caregivers. Meet other family caregivers in a similar situation, start your own blog or take a quick game break.

FEEDBACK

Has your listing information changed?
Have suggestions for next year's guide?
Please fill out the **Evaluation Form** found on page 112.

HOSPICE & PALLIATIVE CARE

Hospice is provided in a terminally ill patient's place of residence, a hospital or a hospice facility. Hospice is a program that consists of pain control, counseling, nursing and other services for a terminally ill patient and their family members. A hospice staff is trained in assisting patients with end-of-life care. Hospices are licensed and inspected by the state of Florida.

COMMUNITY HOSPICE & PALLIATIVE CARE

2386 Dunn Avenue, Suite 109 - 32218

866-253-6681

4266 Sunbeam Road - 32257

866-253-6681

GENTIVA HOSPICE

8130 Baymeadows Way West,
Suite 201 - 32256

888-436-8482

HAVEN HOSPICE

9143 Philips Highway, Suite 480 - 32256

904-733-9818

VITAS HEALTHCARE

7406 Fullerton Street, Suite 105 - 32256

833-671-1425

HOSPITALS

ASCENSION ST. VINCENT'S RIVERSIDE

1 Shircliff Way - 32204

904-308-7300

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904-391-6600*Elder HelpLine***904-391-6699****7-1-1 for Hearing Impaired****888-242-4464 Toll-Free****Administrative Hours of Operation:**

Monday - Friday 8 a.m. - 5 p.m.

Elder HelpLine Hours of Operation:

Monday - Friday 8 a.m. - 5 p.m.

The Aging and Disability Resource Center HelpLine is a statewide network providing supportive services to elders and their caregivers seeking accurate, unbiased information and referrals about social and health services within the community and/or county. Elders, their families, and/or caregivers can access the ADRC HelpLine toll-free by calling **888-242-4464**. An experienced Information and Referral Specialist is available to answer calls. ElderSource will also assist with SNAP (Supplemental Nutrition Assistance Program), more commonly known as Food Stamps. Customer Service Specialists

can also assess eligibility for emergency energy assistance, Medicaid and Long-Term Care benefits and other community resources.

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www.churchofjesuschrist.org

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FLORIDA**

4968 Greenland Road - 32258

904-268-7630

www.hsnef.org

**ISLAMIC CENTER OF NORTHEAST
FLORIDA, INC.**

2333 St. Johns Bluff Road South - 32246

904-646-3462

www.icnef.org

**JEWISH FEDERATION & FOUNDATION
OF NORTHEAST FLORIDA**

8505 San Jose Boulevard - 32217

904-448-5000

www.jewishjacksonville.org

**MAITREYA KADAMPA BUDDHIST
CENTER**

8400 Baymeadows Way, Suite 7 - 32256

904-648-9994

www.meditationinjacksonville.org

**PRESBYTERY OF ST. AUGUSTINE OF
THE PRESBYTERIAN CHURCH**

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www.staugpres.org

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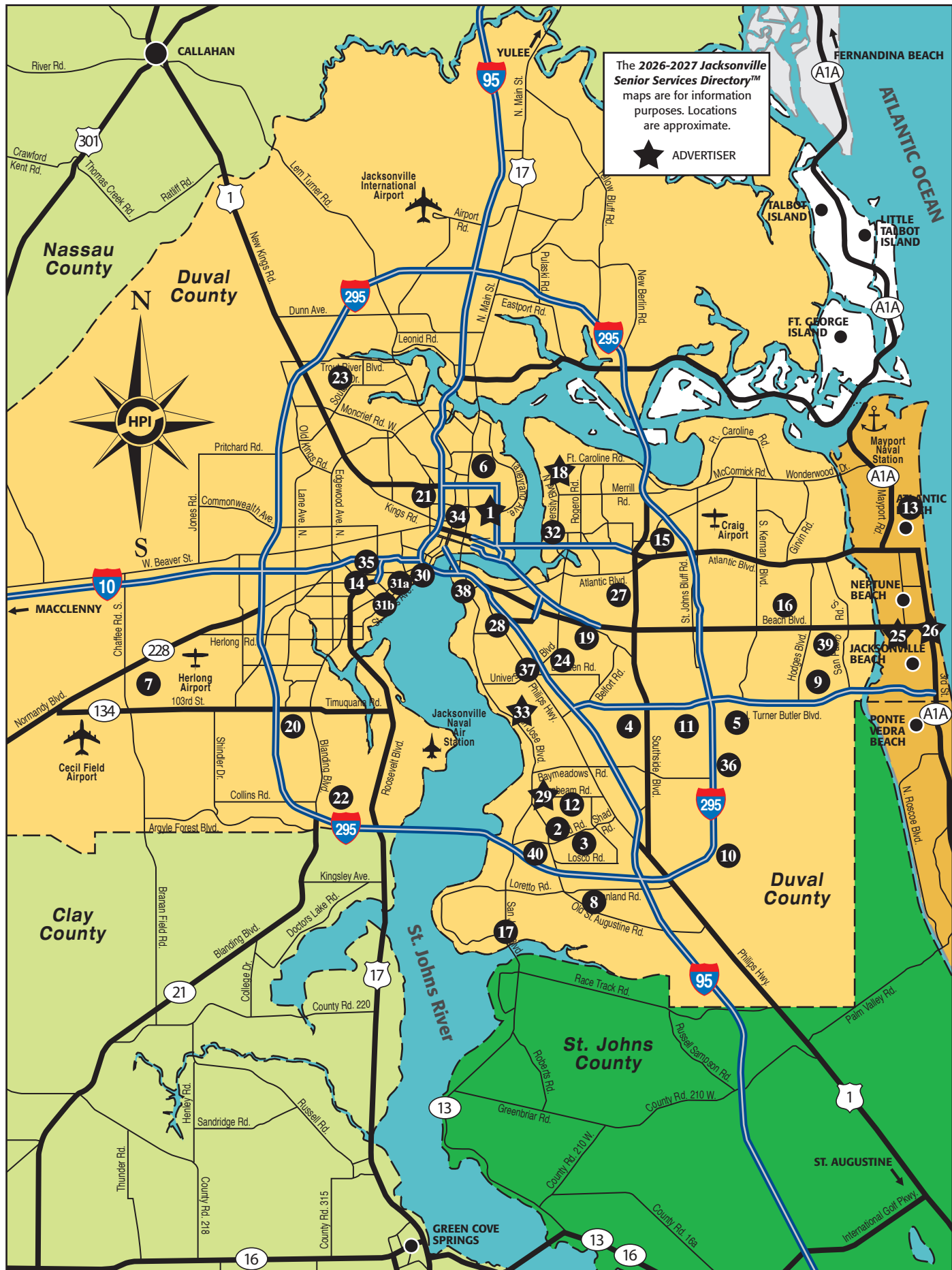
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RETIREMENT & LIFE CARE COMMUNITIES & HOMES

| | | | |
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| <p>1</p> | <p>ASHLEY SQUARE APARTMENTS 650 North Newnan Street Jacksonville, FL 32202 904-503-4573 www.ashley-square.com ► see our ad page 89</p> | <p>9</p> | <p>CYPRESS VILLAGE 4600 Middleton Park Circle East - 32224 904-507-4962</p> |
| <p>2</p> | <p>AUGUSTINE LANDING 10141 Old St. Augustine Road - 32257 904-204-1758</p> | <p>10</p> | <p>DEL WEBB ETOWN 11246 Town View Drive - 32256 904-543-3959</p> |
| <p>3</p> | <p>BROOKDALE MANDARIN 10790 Old St. Augustine Road - 32257 904-946-6763</p> | <p>11</p> | <p>DISCOVERY VILLAGE AT DEERWOOD 10520 Validus Drive - 32256 904-544-8220</p> |
| <p>4</p> | <p>BROOKDALE SOUTHSIDE 9601 Southbrook Drive - 32256 904-641-7501</p> | <p>12</p> | <p>EVERLAKE AT MANDARIN 4480 Sun Lily Court - 32257 904-822-7711</p> |
| <p>5</p> | <p>CAMELLIA AT DEERWOOD 10061 Sweetwater Parkway - 32256 904-519-1034</p> | <p>13</p> | <p>FLEET LANDING 1 Fleet Landing Boulevard Atlantic Beach, FL 32233 904-789-5094</p> |
| <p>6</p> | <p>CAROLINE OAKS 5175 North Main Street - 32208 904-559-2059</p> | <p>14</p> | <p>FLORIDA CHRISTIAN APARTMENTS 1115 Edgewood Avenue South - 32205 904-381-4800</p> |
| <p>7</p> | <p>CECIL PINES ADULT LIVING COMMUNITY 6008 Lake Cove Avenue - 32221 904-771-8839</p> | <p>15</p> | <p>FOUNTAINS AT MILL COVE, THE 9960 Atrium Way - 32225 904-724-4726</p> |
| <p>8</p> | <p>COVES AT RIVER GARDEN, THE 11501 Old St. Augustine Road - 32258 904-292-2683</p> | <p>16</p> | <p>GRAND LIVING AT TAMAYA 3270 Tamaya Boulevard - 32246 904-410-8500</p> |



| | | | |
|--|--|-----------|---|
| <p>17</p> | <p>HARBORCHASE OF MANDARIN 12350 San Jose Boulevard - 32223 904-580-7676</p> | <p>23</p> | <p>MORRIS MANOR 9050 Norfolk Boulevard - 32208 904-764-3252</p> |
| <p style="text-align: center;"><i>"Celebrate Life with Us"</i></p> <p style="text-align: center;">Hurley Apartments San Jose Apartments</p> <p style="text-align: center;"><i>A Senior Living Community</i>  </p> <p>Spacious Efficiencies & One Bedroom Apartments Available Convenient to Shopping • Planned Activities • Onsite Service Coordinators Individually Controlled Heat and A/C • Group Outings • HUD Subsidized</p> <p><i>Hurley.....3333 University Blvd. N. - 32277....904-744-6022</i> <i>San Jose.....3630 Galicia Rd. - 32217.....904-739-0555</i> <i>TTY Florida Relay Center.....711 1-800-955-8771</i></p> | | <p>24</p> | <p>MOUNT CARMEL GARDENS APARTMENTS 5846 Mount Carmel Terrace - 32216 904-733-6696</p> |
| <p>18</p> | <p>HURLEY APARTMENTS 3333 University Boulevard North Jacksonville, FL 32277 904-744-6022</p> | <p>25</p> | <p>PABLO HAMLET 1600 Shetter Avenue Jacksonville Beach, FL 32250 904-241-5207 www.pablohamlet.com ► see our ad page 89</p> |
| <p>19</p> | <p>MADISON MANOR 7400 Hogan Road - 32216 904-721-9555</p> | <p>26</p> | <p>PABLO TOWERS 115 South Third Street Jacksonville Beach, FL 32250 904-249-3866 www.pablotowers.com ► see our ad page 89</p> |
| <p>20</p> | <p>MARCIS POINTE 6734 103rd Street - 32210 904-778-0030</p> | <p>27</p> | <p>PEYTON RIDGE 1800 Corporate Square Boulevard - 32216 904-559-2058</p> |
| <p>21</p> | <p>MARY EAVES 1250 16th Street West - 32209 904-630-7799</p> | <p>28</p> | <p>PHILIPS POINTE APARTMENTS 3465 Philips Highway - 32207 904-399-5065</p> |
| <p>22</p> | <p>MEETINGHOUSE AT COLLINS COVE, THE 5400 Collins Lake Drive - 32244 904-215-8686</p> | <p>29</p> | <p>PSI MANDARIN CENTER 3933 Pritmore Road Jacksonville, FL 32257 904-268-6511 7-1-1 for Hearing Impaired www.nationalchurchresidences.org ► see our ad page 89</p> |

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| <p>30</p> | <p>RIVERSIDE PARK APARTMENTS 750 Oak Street - 32204 904-356-9884</p> | <p>36</p> | <p>SWEETWATER BY DEL WEBB 9039 Del Webb Parkway - 32256 904-519-6673</p> |
| <p>31a 31b</p> | <p>RIVERSIDE PRESBYTERIAN RESIDENCES 1045 Oak Street - 32204 904-353-6111 2020 Park Street - 32204 904-388-9376</p> | <p>37</p> | <p>TAYLOR RESIDENCES 8130 Baymeadows Way - 32256 904-636-0313</p> |
| <p>32</p> | <p>RIVERTON SENIOR CENTER 5353 Arlington Expressway - 32211 904-594-4064</p> | <p>38</p> | <p>TOWERS OF JACKSONVILLE, THE 1400 LeBaron Avenue - 32207 904-398-3406</p> |
| <p>33</p> | <p>SAN JOSE APARTMENTS 3630 Galicia Road Jacksonville, FL 32217 904-739-0555</p> | <p>39</p> | <p>WINDSOR POINTE OF JACKSONVILLE 4060 San Pablo Parkway - 32224 904-490-6300</p> |
| <p>34</p> | <p>SENIOR CITIZEN VILLAGE 801 West 4th Street, Building 18 - 32209 904-359-0907</p> | <p>40</p> | <p>WYNDHAM LAKES 10660 Old St. Augustine Road - 32257 904-875-8325</p> |
| <p>35</p> | <p>SUNDALE MANOR 3505 Corby Street - 32205 904-381-4817</p> | <p><i>All information is accurate at the time of publication.</i></p> | |



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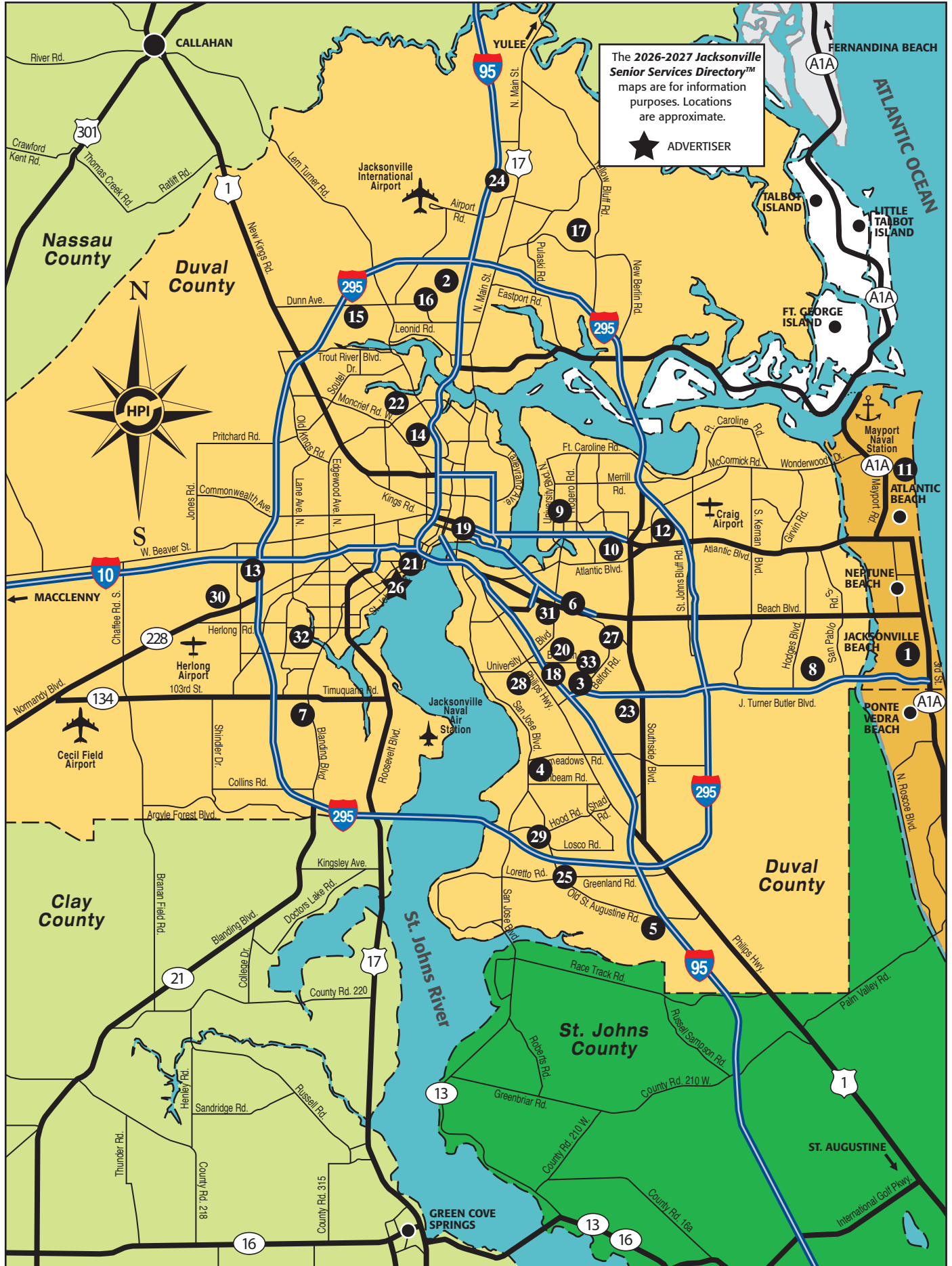
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SKILLED NURSING FACILITIES

Skilled Nursing Facilities are residences that provide meals, recreational activities, nursing, custodial assistance and rehabilitative care to those with illnesses, injuries or functional disabilities. Skilled Nursing Facilities (SNF) and Skilled Nursing Units (SNU) are the two main types of nursing homes in Florida. A SNF is a free-standing facility while a SNU is a hospital-based facility. SNFs are licensed and inspected by the state of Florida, and SNUs are licensed as part of a hospital. **First Coast Long-Term Care Ombudsman Council, First Coast** 4161 Carmichael Avenue, Suite 141 - 32207, **904-391-3942**, advocates for residents in Skilled Nursing Facilities and Assisted Living Facilities, investigates complaints on their behalf and inspects facilities annually. For approximate locations of Skilled Nursing Facilities, see map with corresponding pinpoints on page 95.

| | | | |
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| <p>1</p> | <p>AVANTÉ VILLA AT JACKSONVILLE BEACH, INC. 1504 Seabreeze Avenue Jacksonville Beach, FL 32250 904-222-6675</p> | <p>7</p> | <p>CEDAR HILL NURSING AND REHABILITATION CENTER 5888 Blanding Boulevard - 32244 904-772-1220</p> |
| <p>2</p> | <p>AVIATA AT HARTS HARBOR 11565 Harts Road - 32218 904-751-1834</p> | <p>8</p> | <p>CYPRESS VILLAGE 4600 Middleton Park Circle East - 32224 904-507-4962</p> |
| <p>3</p> | <p>AVIATA AT JACKSONVILLE 4101 Southpoint Drive East - 32216 904-296-6800</p> | <p>9</p> | <p>DOLPHIN POINTE HEALTH CARE CENTER 5355 Dolphin Point Boulevard - 32211 904-914-8801</p> |
| <p>4</p> | <p>AVIATA AT SAN JOSE 9355 San Jose Boulevard - 32257 904-739-0877</p> | <p>10</p> | <p>FIRST COAST HEALTH & REHABILITATION CENTER 7723 Jasper Avenue - 32211 904-725-8044</p> |
| <p>5</p> | <p>BROOKS REHABILITATION - BARTRAM CROSSING 6209 Brooks Bartram Drive - 32258 904-528-3000</p> | <p>11</p> | <p>FLEET LANDING 1 Fleet Landing Boulevard Atlantic Beach, FL 32233 904-789-5094</p> |
| <p>6</p> | <p>BROOKS REHABILITATION - UNIVERSITY CROSSING 6210 Beach Boulevard - 32216 904-345-8100</p> | <p>12</p> | <p>FOUNTAINS AT MILL COVE, THE 9960 Atrium Way - 32225 904-724-4726</p> |



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| <p>13</p> | <p>FOURAKER HILLS REHAB AND NURSING CENTER 1650 Fouraker Road - 32221 904-786-8668</p> | <p>21</p> | <p>PARK RIDGE NURSING CENTER 730 College Street - 32204 904-358-6711</p> |
| <p>14</p> | <p>JACKSONVILLE CENTER FOR REHABILITATION AND HEALTHCARE 5377 Moncrief Road - 32209 904-768-1506</p> | <p>22</p> | <p>PAVILION AT JACKSONVILLE, THE 1771 Edgewood Avenue West - 32208 904-766-7436</p> |
| <p>15</p> | <p>JACKSONVILLE NURSING AND REHAB CENTER 4134 Dunn Avenue - 32218 904-766-2297</p> | <p>23</p> | <p>REGENTS PARK OF JACKSONVILLE 8700 A C Skinner Parkway - 32256 904-642-7300</p> |
| <p>16</p> | <p>LAKESIDE CENTER FOR REHABILITATION & HEALING 11411 Armsdale Road - 32218 904-714-3793</p> | <p>24</p> | <p>RIVER CITY NURSING & REHAB CENTER 15480 Max Leggett Parkway - 32218 904-443-9635</p> |
| <p>17</p> | <p>LANIER REHABILITATION CENTER 12740 Lanier Road - 32226 904-757-0600</p> | <p>25</p> | <p>RIVER GARDEN HEBREW HOME 11401 Old St. Augustine Road - 32258 904-260-1818</p> |
| <p>18</p> | <p>LIFE CARE CENTER OF JACKSONVILLE 4813 Lenoir Avenue - 32216 904-332-4546</p> | <p>26</p> | <p>RIVERSIDE POST ACUTE 1750 Stockton Street Jacksonville, FL 32204 904-231-8000 Fax: 904-231-8088 www.riversiderehabhc.com</p> |
| <p>19</p> | <p>NORTH BANK CENTER FOR REHABILITATION AND HEALING 333 East Ashley Street - 32202 904-798-5300</p> | <p>27</p> | <p>RIVERWOOD CENTER 2802 Parental Home Road - 32216 904-721-0088</p> |
| <p>20</p> | <p>PALM GARDEN OF JACKSONVILLE 5725 Spring Park Road - 32216 904-733-6954</p> | <p>28</p> | <p>TAYLOR CARE CENTER 6535 Chester Avenue - 32217 904-731-8230</p> |

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| 29 | TERRACE OF JACKSONVILLE, THE 10680 Old St. Augustine Road - 32257 904-268-4953 | 32 | WESTSIDE OAKS REHABILITATION & NURSING CENTER 2061 Hyde Park Road - 32210 727-863-3100 |
| 30 | VIVO HEALTHCARE NORMANDY 8495 Normandy Boulevard - 32221 904-783-3749 | 33 | WOODLAND GROVE HEALTH AND REHABILITATION CENTER 4325 Southpoint Boulevard - 32216 904-245-7620 |
| 31 | VIVO HEALTHCARE UNIVERSITY 3648 University Boulevard South - 32216 904-733-7440 | <i>All information is accurate at the time of publication.</i> | |

SOCIAL SECURITY

SOCIAL SECURITY ADMINISTRATION

Jacksonville North Social Security Office

1685 Dunn Avenue - 32218

866-635-0789 Toll-Free

Jacksonville Social Security Office

7185 Bentley Road, Suite 1 - 32256

877-409-8424 Toll-Free

www.ssa.gov

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WJCT PUBLIC MEDIA

Jax PBS

100 Festival Park Avenue

Jacksonville, FL 32202

904-353-7770

www.jaxpbs.tv

Jax PBS is WJCT Public Media's flagship television service, delivering trusted news, educational programming and exceptional storytelling across Northeast Florida. Viewers can watch live on Channel 7.1, stream at wjct.org and the WJCT app, access on demand content through Jax PBS Passport, and find Jax PBS on traditional providers like Comcast and AT&T, as well as streaming platforms such as YouTube TV. The Jax PBS family of channels also includes Jax PBS Kids, Jax PBS WORLD, Jax PBS Create, and the Florida Channel expanding access to news, culture, lifelong learning and safe, high-quality children's programming that families trust.

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FEEDBACK

Has your listing information changed?

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Jacksonville, FL 32210

904-389-6954

1100 Cesery Boulevard
Jacksonville, FL 32211

904-551-5884

500 McDuff Avenue South
Jacksonville, FL 32254

904-506-4044

www.americancare.com

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UTILITIES - ELECTRIC

BEACHES ENERGY SERVICES

Jacksonville Beach City Hall

11 3rd Street North
Jacksonville Beach, FL 32250

904-247-6241

www.beachesenergy.com

JEA - CUSTOMER SOLUTIONS CENTER

225 North Pearl Street - 32202

904-665-6000

800-683-5542 Toll-Free

800-955-8771 (TDD)

www.jea.com

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D & D GAS

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904-725-9144

www.dndgas.com

GRIFFIS GAS

461 Tresca Road - 32225

904-724-4343

www.griffisgas.com

SHARP ENERGY

4613 Philips Highway, Suite 208-B - 32207

904-661-7590

www.sharpenergy.com/locations/jacksonville-fl/

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4040 Philips Highway - 32207

904-739-1211

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SOUTHLAND WASTE SYSTEMS (SWS)

904-384-2567

WASTE PRO OF FLORIDA (WP)

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904-731-7288

www.wasteprousa.com

WM

8540 Old Kings Road - 32219

904-421-7373

www.wm.com

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AT&T CUSTOMER SERVICE

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www.att.com

COMCAST

800-934-6489

www.xfinity.com

COMMUNITY PHONE

866-271-7503

www.communityphone.org

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Jacksonville Beach City Hall

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Jacksonville Beach, FL 32250

904-247-6241

www.beachesenergy.com

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225 North Pearl Street - 32202

904-665-6000**800-683-5542 Toll-Free****800-955-8771 (TDD)**

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904-798-2800**DEPARTMENT OF VETERANS AFFAIRS - VOCATIONAL REHABILITATION**

7825 Baymeadows Way, Suite 120-B - 32256

904-731-0565**FIVE STAR VETERANS CENTER, INC.**

40 Acme Street - 32211

904-723-5950**JACKSONVILLE 1 VA CLINIC**

1536 North Jefferson Street - 32209

904-475-5800**JACKSONVILLE 2 VA CLINIC**

3901 University Boulevard South - 32216

904-732-6300**JACKSONVILLE NORTH VA CLINIC**

145 Heron Bay Road - 32218

904-470-6900**JACKSONVILLE VET CENTER***Veterans Readjustment Counseling Service*

3728 Philips Highway, Suite 31 - 32207

904-399-8351**VICTIM SERVICES****HUBBARD HOUSE, INC.****904-354-3114****904-354-3958 TTY 24-Hour Hotline**

www.hubbardhouse.org

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Empowerment counseling is offered to resident and nonresident victims and their children to help them take control of their lives.

JUSTICE COALITION, THE

1935 Lane Avenue, Suite 1 - 32210

904-783-6312

www.justicecoalition.org

The Justice Coalition is a nonprofit, nonpartisan organization that advocates for innocent victims of violent crimes in Northeast Florida.

MOTHERS AGAINST DRUNK DRIVING - NORTHEAST FLORIDA CHAPTER

6001 Argyle Forest Boulevard, Suite 250 - 32244

904-388-2455**877-MADD-HELP (623-3435) Toll-Free**<https://madd.org/northeast-florida/>

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The Capitol, PL-01

Tallahassee, FL 32399-1050

Jacksonville Office

1300 Riverplace Boulevard - 32207

904-348-2720**800-226-6667 Toll-Free**

www.myfloridalegal.com

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904-722-3000**904-721-7273 24-Hour Crisis Hotline**

www.thewcj.org

Provides care for survivors of assault through support, advocacy and education.

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VITAL STATISTICS

DUVAL COUNTY COURTHOUSE CLERK OF COURTS

Marriage Licenses

501 West Adams Street, Room 2403 - 32202

1543 Atlantic Boulevard

Neptune Beach, FL 32266

904-255-2000

DUVAL COUNTY HEALTH DEPARTMENT OFFICE OF VITAL STATISTICS

Birth/Death Certificates & Marriage/Divorce Records

1217 North Pearl Street - 32202

904-359-6900

Birth/Death Certificates

3255 University Boulevard South,
Suite 100 - 32216

904-253-1620

VOLUNTEER OPPORTUNITIES

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1 Shircliff Way - 32204

904-308-8355

4201 Belfort Road - 32216

904-296-4799

www.healthcare.ascension.org

BEACHES EMERGENCY ASSISTANCE MINISTRY, THE (BEAM)

850 6th Avenue, Suite 400
Jacksonville Beach, FL 32250

904-241-2326

<https://jaxbeam.org/become-a-volunteer/>

CATHOLIC CHARITIES BUREAU VOLUNTEER PROGRAM

6 East Bay Street, Suite 500 - 32202

904-354-4846

www.ccbjax.org

CITY RESCUE MISSION, INC.

426 McDuff Avenue South - 32254

904-387-4357

www.crmjax.org

FARM SHARE, INC.

1460 Vantage Way South, Suite 100 - 32218

904-328-6158

<https://farmshare.org>

FIRST COAST HABITAT FOR HUMANITY

40 East Adams Street, Suite 200 - 32202

904-798-4529

www.firstcoasthabitat.org

GUARDIAN AD LITEM PROGRAM, 4TH CIRCUIT

214 North Hogan Street, 6th Floor,
Suite 6004 - 32202

904-255-8440

<https://guardianadlitem.org>

HART FELT MINISTRIES

7235 Bentley Road, Suite 108 - 32256

904-861-2799

www.hartfelt.org

HCA FLORIDA MEMORIAL HOSPITAL AUXILIARY

3627 University Boulevard, Suite 140 - 32216

904-702-6035

www.hcafloridahealthcare.com

SENIORS ON A MISSION, INC.

PO Box 10021 - 32247-0021

904-509-4784

www.seniorsonamission.org



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 15255 Max Leggett Parkway - 32218
904-244-4271
www.ufhealthjax.org/volunteer

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Jacksonville, FL 32202
904-353-7770
www.wjct.org/events
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800 Prudential Drive - 32207
904-202-8008
www.wolfsonchildrens.com/about/volunteer

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NIVA HEALTH

4540 Southside Boulevard, Suite 401
 Jacksonville, FL 32216
904-664-0251
www.nivahealthwoundcare.com
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Mobile Wound Care, Wherever You Are.

Physician-directed wound care treating chronic and complex wounds, delivered where patients are most comfortable – at home, assisted living, or skilled nursing facilities.

Serving Jacksonville and surrounding areas.



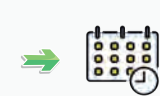
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In-Home Visit



Wound Treatment



Ongoing Monitoring



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for caregivers &
family members

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904-903-7759

MOBILITY WORKS

2727 St. Johns Bluff Road South - 32246

904-383-3180

PRESTON HOME MEDICAL EQUIPMENT

6024 Atlantic Boulevard - 32211

904-722-1882

WOUND CARE - MOBILE

NIVA HEALTH

4540 Southside Boulevard, Suite 401

Jacksonville, FL 32216

904-664-0251

www.nivahealthwoundcare.com

► see our ad this page

WHEELCHAIR LIFTS & RAMPS

101 MOBILITY OF JACKSONVILLE

4949 Sunbeam Road, Unit 1 - 32257

904-747-6728

ACCESSIBILITY SPECIALISTS OF FLORIDA

9556 Historic Kings Road South,
Suite 107 - 32257

904-260-6675

ACTION DISABILITY RESOURCES, INC.

5609 Timuquana Road - 32210

904-777-1979

AMRAMP ACCESSIBILITY

448-216-3634

HOME ABILITY

3728 Philips Highway, Suite 22 - 32207

904-999-4705

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Has your listing information changed?
Have suggestions for next year's guide?
Please fill out the **Evaluation Form** found
on page 112.

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(904) 296-1304 | 8130 Baymeadows Circle West, Suite 101

NOTES



A series of horizontal dotted lines providing a template for handwritten notes.

2026-2027 Jacksonville Senior Services Directory™

Should I ever become unable to make healthcare decisions for myself, it is my wish that the person named below serve as my healthcare surrogate to make healthcare decisions for me:

Name of Surrogate: _____

—

Address: _____

—

City/State/Zip: _____

—

Telephone: _____

—

- I understand that this designation will permit my surrogate to provide, withhold or withdraw consent for medical treatment for me, including life-sustaining medical care; and to authorize my admission to or to transfer from a healthcare facility.
- I have informed my Designated Healthcare Surrogate of my preferences, and my designated surrogate has agreed to act on my wishes.
- I have also completed a Living Will, a copy of which is attached to this form.

Signed this _____ day of _____, _____

Printed Name: _____ Signature: _____

—

Witness Statement: The declarant is personally known to me, and I believe him/her to be of sound mind.

Witness: _____ Witness: _____

*Note: A copy of this form should be given to your physician and the surrogate. The surrogate cannot sign as a witness. Only one witness can be a spouse or blood relative.

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Declaration made this ____ day of _____, _____. I, _____(name), willfully and voluntarily make known my desire that my dying not be artificially prolonged under the circumstances set forth below, and I do hereby declare:

If at any time I should have a terminal condition and if my attending physician and one other physician have determined that there can be no recovery from such a condition, and that my death is imminent: (Check one or both boxes below)

I direct that life-prolonging procedures be withheld or withdrawn when the application of such procedures would serve only to prolong artificially the process of dying, and that I be permitted to die naturally with only the administration of medication or the performance of any medical procedure necessary to provide me with comfort, care, or to alleviate pain.

I request that my Designated Healthcare Surrogate, _____(name), make decisions on my behalf concerning the withholding of life-prolonging procedures. (Attach Healthcare Surrogate Designation.)

(Check only one of the boxes below)

I want nutrition and hydration (including food and water administered through tubes) to be withheld or withdrawn when it would only serve to artificially prolong the process of dying.

I do not want nutrition and hydration (including food and water administered through tubes) to be withheld or withdrawn, even when it would only serve to artificially prolong the process of dying.

In the absence of my ability to give directions regarding the use of such life-prolonging procedures, it is my intention that this declaration be honored by my family and physician as the final expression of my legal right to refuse medical or surgical treatment, and to accept the consequences of such refusal.

If I have been diagnosed as pregnant and this diagnosis is known to my physician, this declaration shall have no force or effect during the course of my pregnancy.

I understand the full meaning of this declaration, and I am emotionally and mentally competent to make this declaration.

Printed Name: _____ Signature: _____

Witness Statement: The declarant is personally known to me, and I believe him/her to be of sound mind.

Witness: _____ Witness: _____

*Note: A copy of this form should be given to your physician and the surrogate. The surrogate cannot sign as a witness. Only one witness can be a spouse or blood relative.

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City of Jacksonville / Duval County Special Medical Needs Registration Form



Personal Enrollment Data

Today's Date: _____

Full Name: _____ Gender: M F

Address: _____ Zip Code: _____ DOB: ____/____/____

Phone: _____ Alternate: _____ Email: _____ Age: _____

Weight: _____ lbs. Primary Language: _____ Pets: Yes No

Residence Type: House/Duplex Mobile Home/Trailer Apartment/Condo

Living Situation: Living Alone With Parents With Family/Friend

Emergency Contacts:

Name: _____ Relationship: _____ Phone: _____

Name: _____ Relationship: _____ Phone: _____

Special Medical Needs Assessment (Check all that apply):

| | | |
|--|--|---|
| Mobility <input type="checkbox"/> I can walk <input type="checkbox"/> Walker/cane <input type="checkbox"/> Wheelchair/scooter <input type="checkbox"/> Bedridden <input type="checkbox"/> Hoyer lift <input type="checkbox"/> Stretcher | Oxygen Dependent <input type="checkbox"/> Yes <input type="checkbox"/> No Mental Health/ Behavioral <input type="checkbox"/> Anxiety/Depression <input type="checkbox"/> Dementia/Alzheimer's <input type="checkbox"/> Psychiatric/Personality Disorder | Dialysis Dependent <input type="checkbox"/> Yes <input type="checkbox"/> No Dialysis Center Name: |
| Electric Dependency <input type="checkbox"/> O2 concentrator <input type="checkbox"/> CPAP-BiPAP <input type="checkbox"/> Ventilator <input type="checkbox"/> Feeding Pump <input type="checkbox"/> Nebulizer <input type="checkbox"/> Suction <input type="checkbox"/> Refrigerated Medication <input type="checkbox"/> Other: | Cognitive/Physical <input type="checkbox"/> Autism/Developmental Delay <input type="checkbox"/> Speech Impaired <input type="checkbox"/> Vision Impaired <input type="checkbox"/> Hearing Impaired <input type="checkbox"/> Assistance administrating medication <input type="checkbox"/> Incontinence <input type="checkbox"/> Open/Healing Wound <input type="checkbox"/> Morbid Obesity (>300 lbs) <input type="checkbox"/> Frail | Other Medical Concerns: |

Do you have a caregiver who will be with you? Yes No (Required for memory impaired clients).

By signing this form, I give my authorization for the medical information contained herein to be released to the county health department, emergency management, local fire districts, and receiving facilities for the purpose of evaluating my needs and providing emergency transportation and sheltering. Records related to registration of disabled citizens are exempt for the provisions of F.S. 118.07(1), Public Records Law. The information contained here will be kept confidential.

Signature of Parent/ Guardian

Date Signed

MAIL to:

Jacksonville Fire & Rescue Department, Emergency Preparedness
Division 515 N. Julia Street, 4th Floor, Jacksonville, Florida 32202
Phone: 904-255-3110

CUT HERE

Other Medical Information: _____

Other medical problems: _____

Primary Doctor: _____ Telephone: _____

Home Health Agency: _____ Telephone: _____

Pharmacy: _____ Telephone: _____

Dialysis Center Name: _____ Telephone: _____

Health Insurance Provider: _____ Telephone: _____

Home Medical Equipment Provider: _____ Telephone: _____

Allergies: _____

Medications: _____

Consent: _____

In Case of Emergency, I, _____, authorize rescuers to enter my home.

Printed Name: _____

By signing this form, I, _____, agree that the information stated on this form is accurate and truthful, to the best of my knowledge.

Signature: _____ Date: _____

I do not authorize / I do authorize the release of this form in whole or in part to any third party. Should I fail to make selection, I do not authorize the release of this form.

Person Completing Form (If different from shelteree): _____

Address/Company: _____ Phone: _____

IMPORTANT NOTES:

- In an actual emergency, response agencies will try to provide the necessary assistance, but this cannot always be assured.
- To best guarantee personal safety, individuals should make plans and follow government emergency response guidance.
- The purpose of Special Medical Needs Shelters is to provide **shelter as a last resort**. A personal caregiver should accompany registered Special Medical Needs individuals to a Special Medical Needs shelter.
- Nursing homes have approved plans for evacuation and sheltering of residents that do not include use of Special Medical Needs Shelters. Contact your nursing home if you have questions or for more information.

All information contained in this form is confidential and exempt from disclosure and can be made available only to other emergency response agencies (Section 252.355, Florida Statute).

**MAIL or FAX TO: Jacksonville Fire & Rescue Department, Emergency Preparedness Division
515 N. Julia Street, 4th Floor, Jacksonville, Florida 32202**

Fax: 904-630-0600

Phone: 904-255-3110

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**FLORIDA DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES
APPLICATION FOR DISABLED PERSON PARKING PERMIT**

*****SUBMIT APPLICATION TO YOUR LOCAL COUNTY TAX COLLECTOR'S OFFICE OR LICENSE PLATE AGENCY*****

www.flhsmv.gov/offices/

This form is not valid for more than 12 months from the date of the certifying authority's signature.

Please Print/Type below

APPLICATION BY DISABLED PERSON (See Warning Below)

I certify that I am a person with one of the disabilities listed in section 320.0848, Florida Statutes. I further state that my physician or other certifying practitioner has completed the statement of certification below on my behalf, as required in section 320.0848, Florida Statutes.

| | | | | | |
|---|-----|--|------|--|-------------|
| Name of Disabled Person as printed on their Florida Driver License or Florida ID Card | | Current Disabled Parking Permit Number (if applicable) | | Signature of Disabled Person or Guardian of the Disabled Person | |
| Date of Birth | Sex | Disabled Person's E-mail Address | | Disabled Person's Phone Number | Date Signed |
| Address | | | City | State | Zip |
| Florida Driver License or Florida ID Number: (Required for permanent and temporary parking permits unless exception is noted by physician below) | | | | If applicable, check one of the following: <input type="checkbox"/> I am a frequent traveler. <input type="checkbox"/> I am a quadriplegic. | |

PHYSICIAN/CERTIFYING PRACTITIONER'S STATEMENT OF CERTIFICATION (See Warning Below)

TEMPORARY PERMIT: This is to certify that the applicant named above is a person with a temporary disability (six months or less) that limits or impairs his/her ability to walk or is temporarily sight impaired. Due to the temporary specific disability(ies) checked below (2-8), the disabled person parking permit should be issued from _____ (date) through _____ (date).

PERMANENT PERMIT: This is to certify that the applicant named above is legally blind or is a disabled person with a permanent disability (ties) that limits or impairs his/her ability to walk 200 feet without stopping to rest. Specify below (2-8) either legally blind or the specific disability (ties).

DISABILITY TYPE AS DISPLAYED IN FRVIS:

- 2. Inability to walk without the use of or assistance from a brace, cane, crutch, prosthetic device, or other assistive device, or without assistance of another person. If the assistive device significantly restores the person's ability to walk to the extent that the person can walk without severe limitation, the person is not eligible for the exemption parking permit.
- 3. The need to permanently use a wheelchair.
- 4. Restriction by lung disease to the extent that the person's forced (respiratory) expiratory volume for 1 second, when measured by spirometry, is less than one liter or the person's arterial oxygen is less than 60 mm/hg on room air at rest.
- 5. Use of portable oxygen.
- 6. Restriction by cardiac condition to the extent that the person's functional limitations are classified in severity as Class III or Class IV according to standards set by the American Heart Association.
- 7. Severe limitation in a person's ability to walk due to an arthritic, neurological, or orthopedic condition.
- 8. Legally Blind

WARNING: Any person who knowingly makes a false or misleading statement in an application or certification under section 320.0848, Florida Statutes, commits a misdemeanor of the first degree, punishable as provided in section 775.082 or 775.083, F.S. The penalty is up to one year in jail or a fine of \$1,000 or both.

| | | | | |
|--|------------------|-----------------------------|--------------------------|-----|
| Certification or License No. (Required) _____ of a Physician, Osteopathic or Podiatric Physician, Chiropractor, Optometrist, Advanced Practice Registered Nurse under the protocol of a licensed physician or a Physician Assistant licensed under Chapter 458 or 459. | | | LICENSED IN THE STATE OF | |
| Print/Type Name of Certifying Authority | Business Address | City | State | Zip |
| Certifying Authority Signature | Date Signed: | (Area Code)Telephone Number | | |

SPECIAL EXCEPTION: The severely disabled applicant named above applying for a permanent placard is unable to obtain a Florida driver license or Identification card. If the Special Exception box is checked, the certifying physician must provide his/her signature and date signed below. If the Special Exception box is checked, one of the conditions in boxes 2-8 above must also be checked.

| | |
|---------------------------------|--------------|
| Certifying Authority Signature: | Date Signed: |
|---------------------------------|--------------|

APPLICATION BY AN ORGANIZATION (See Warning Above)

This is to certify that _____ provides regular transportation service to disabled persons having disabilities that limit or impair their ability to walk or are certified to be legally blind.

| | | | |
|---|-------------------------------|--------|------|
| Number of Vehicles in fleet for this purpose: | Organization's E-mail Address | | |
| Signature of Organization's Authorized Representative | Date Signed: | | |
| Address: | City: | State: | Zip: |

TAX COLLECTOR USE ONLY

| | | | |
|--|--------|--------|------|
| Agency Personnel Processing this Application | County | Agency | Date |
|--|--------|--------|------|

NOTE: For renewals and replacements only, a veteran who has been previously evaluated and certified by the United States Department of Veterans Affairs or any branch of the United States Armed Forces as permanently and totally disabled from a service-connected disability may provide a United States Department of Veterans Affairs Form Letter 27-333, or its equivalent, issued within the last 12 months in lieu of a certificate of disability.

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PROVISIONS OF LAW:

Section 316.1958, Florida Statutes, provides that motor vehicles displaying a license plate or parking permit issued to a disabled person by any other state or district subject to laws of the United States, shall be recognized as a valid plate or permit, allowing such vehicle the special parking privileges in Florida, provided such other state or district grants reciprocal recognition for disabled residents of this state. All of the United States has agreed to reciprocate.

Section 320.0848, Florida Statutes, provides for the issuance of the disabled person parking permit. **A disabled parking permit may be issued only for a medical necessity that severely affects mobility.** The applicant must be currently certified as being legally blind or having a disability that renders him or her unable to walk 200 feet without stopping to rest. The disability must be due to a condition listed in (2-8) on the reverse of this form in the "Physician/Certifying Practitioner's Statement of Certification" section.

Section 320.0848(1)(d), Florida Statutes, provides that the department shall renew the disabled parking permit of any person certified as permanently disabled on the application if the person provides a certificate of disability issued within the last 12 months pursuant to this subsection.

RENEWAL INSTRUCTIONS:

Submit a copy of the registration for your expiring parking permit and a certificate of disability (form HSMV 83039). The form must be completed and signed by the certifying authority within the last 12 months. Send form by mail or in person to the tax collector office or license plate agency in the county where you live. For a temporary permit, submit the appropriate fees.

Please visit our online renewal site at www.GoRenew.com.

APPLICATION REQUIREMENTS:

1. The form HSMV 83039 must be accurately completed, including the "Physician/Certifying Practitioner's Statement of Certification" section, verifying the disability. See list below for acceptable "certifying authorities".
2. A Florida driver license number or Florida identification number is required unless the authorized physician certifies that the applicant's disability is too severe to visit or be transported to an office to obtain a driver's license or identification card.
3. Fees: There is no charge for a Permanent Parking Placard. A Temporary Parking Placard is \$15.

Note: If a second Temporary Parking Placard is required within one year of the initial Temporary Parking Placard, there will be no charge. If a second Temporary Parking Placard is required outside the one year issuance, a fee of \$15 would be required.

CERTIFYING AUTHORITIES:

The "**Physician/Certifying Practitioner's Statement of Certification**" section on the reverse side of this form **MUST** be completed by **one** of the following and must include the certifying authority's license number and the name of the state where their license was issued:

- Physician licensed to practice under Chapters 458, 459 or 460, Florida Statutes, or similarly licensed by another state. **NOTE: Documentation of the physician's licensure in the other state must be submitted with a signed statement verifying the physician's knowledge of Florida's eligibility guidelines (s. 320.0848(1)(b)2., 2, Florida Statutes).**
- Osteopathic Physician.
- Podiatric Physician.
- Chiropractor.
- Optometrist.
- Advanced Practice Registered Nurse licensed under Chapter 464, under the protocol of a licensed physician.
- Physician Assistant licensed to practice under Chapter 458 or Chapter 459.

MISCELLANEOUS INFORMATION:

1. Proof of identity is required when submitting this application.
2. An additional permit may be issued to a disabled person who qualifies as a frequent traveler or as a quadriplegic.
3. An organization may be issued as many disabled person parking permits as it has vehicles (that are used to transport disabled persons).
4. Temporary parking permits are issued for the time period specified by the certifying authority, not to exceed six (6) months.
5. Permits issued to disabled persons will expire in four years on the owner's birthday. Permits issued to an organization will expire in four years on June 30.
6. The permit must be hung on the rear view mirror of any vehicle used to transport the disabled person(s) while parked in a designated disabled person parking space. The permit number must be visible from the front of the vehicle.
7. It is unlawful for any person to obstruct the path of travel to an accessible parking space, curb cut or access aisle by standing or parking a vehicle within any such designated area.

Check your local phone book government pages or visit the following website for current mailing addresses: <http://www.flhsmv.gov/offices/>

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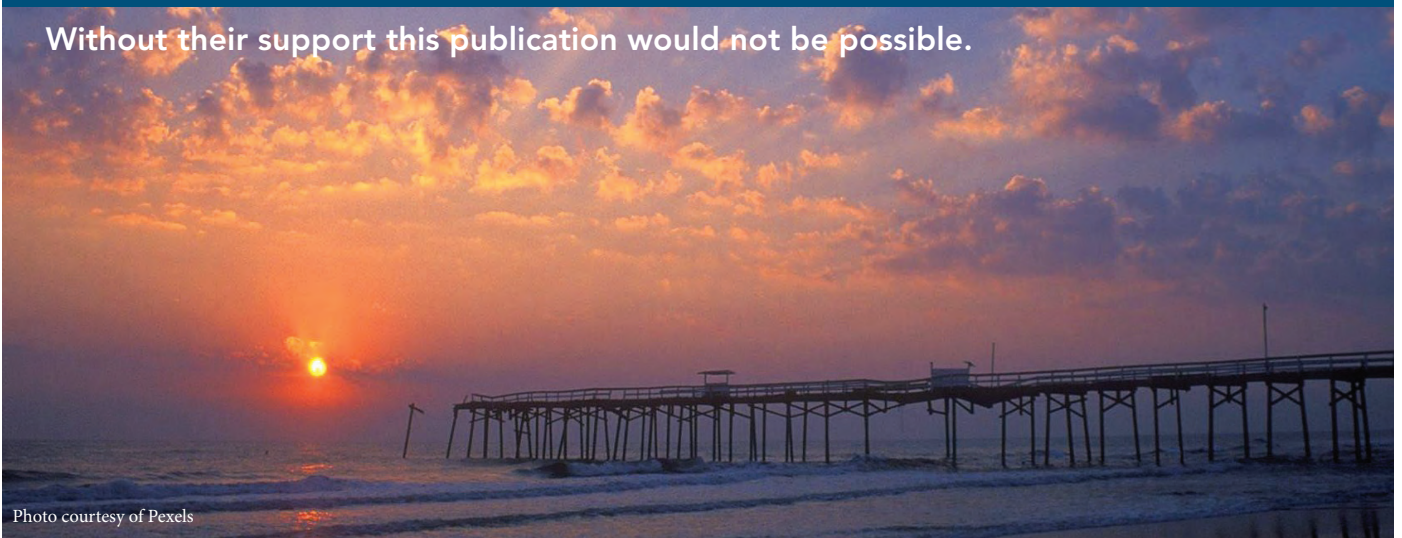


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2026-2027 Jacksonville Senior Services Directory™

Name _____
Address _____

Email Address _____
Phone _____

(Please check appropriate response)

- | | |
|---|---|
| <input type="checkbox"/> Senior Citizen | <input type="checkbox"/> Family Member |
| <input type="checkbox"/> Government Official | <input type="checkbox"/> Caregiver |
| <input type="checkbox"/> Citizen of Jacksonville | <input type="checkbox"/> Service Provider |
| <input type="checkbox"/> Other (please specify) _____ | |

Overall, I am satisfied with the information that I received.

- | | |
|---|--|
| <input type="checkbox"/> Strongly Agree | <input type="checkbox"/> Disagree |
| <input type="checkbox"/> Agree | <input type="checkbox"/> Strongly Disagree |
| <input type="checkbox"/> Neither Agree nor Disagree | <input type="checkbox"/> Not Applicable |

Please be as detailed as possible in providing the following information:

In what ways can we improve this publication?

Where did you get this directory?

- | | |
|---|--|
| <input type="checkbox"/> Library | <input type="checkbox"/> City Hall |
| <input type="checkbox"/> Healthcare Facility | <input type="checkbox"/> Church |
| <input type="checkbox"/> Friend/Family Member | <input type="checkbox"/> Senior Center |
| <input type="checkbox"/> ALF _____ | <input type="checkbox"/> ILF _____ |
| <input type="checkbox"/> Other _____ | |

What would you like to see the City of Jacksonville do for seniors?

- Workshops, educational activities
- More special events
- Cultural events
- Activity events
- Other (please specify) _____

Corrections, clarifications, additions & deletions

Please check:

- New Listing
- Revised Listing (page number _____)
- Correction _____ Deletion _____
- Other _____

Name of agency or listing:

Website _____
Address _____

City, State _____
ZIP _____
Phone () _____
Fax () _____
Contact Name _____
Phone () _____
Other details _____

Please contact me about advertising in the 2027-2028 Jacksonville Senior Services Directory.

- Yes _____ No _____



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